## D-LINK AirPlus DI-714P+

# **Enhanced 2.4 GHz Wireless Router**

## **Manual**

(10/04/2002)



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## **Package Contents**



## **Contents of Package:**

- **D-Link** *Air***Plus DI-714P+** 2.4GHz Wireless Router
- Power Adapter 5V DC
- Manual on CD
- Quick Installation Guide

Note: Using a power supply with a different voltage rating than the one included with the DI-714P+ will cause damage and void the warranty for this product.

If any of the above items are missing, please contact your reseller.

## **System Requirements For Configuration:**

- Ethernet-Based Cable or DSL Modem
- Computer with Windows, Macintosh, or Linux-based operating system with an installed Ethernet adapter
- Internet Explorer version 5.5 or Netscape Navigator version 4.79 and above, with JavaScript enabled

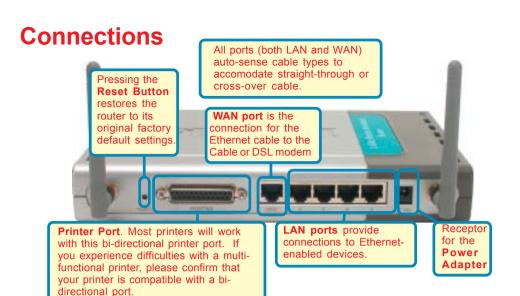
## Introduction

The D-Link *Air*Plus DI-714P+ Wireless Broadband Router is an enhanced 802.11b high-performance, wireless router with a printer port. It is an ideal way to extend the reach and number of computers connected to your wireless network.

Unlike most 802.11b routers, the DI-714P+ is capable of data transfer speeds up to 22 Mbps (compared to the standard 11 Mbps) when used with other D-Link *Air*Plus products such as the DWL-520+ and DWL-650+ Wireless Adapters.

After completing the steps outlined in the *Quick Installation Guide* (included in your package) you will have the ability to share information and resources, as well as share a printer wirelessly on your network.

The DI-714P+ is compatible with most popular operating systems, including Macintosh, Linux and Windows, and can be integrated into a large network. This Manual is designed to help you connect the Router and D-Link *Air*Plus 2.4GHz Wireless Adapters into a network in Infrastructure mode. *Please take a look at the Getting Started section in this manual to see an example of an Infrastructure network using the DI-714P+.* 



## **Features & Benefits**

- Connects multiple computers to an Ethernet Broadband (Cable or DSL)
   modem to share the Internet connection
- Supports VPN pass-through, providing added security
- Advanced Firewall features for added network security
- DHCP server support enables all networked computers to automatically receive IP addresses
- Wireless connection of up to 22Mbps
- Web-based interface for Management
- Access Control to manage users on the network
- Maximum reliability, throughput and connectivity with automatic data rate switching
- Stronger network security with 256-bit encryption
- Printer port enables connection to a network printer
- WAN and LAN ports auto detect cable types (straight-through or cross-over)
- UPnP supported



Note: Please refer to the *Troubleshooting* section in this manual for instructions on how to use the Reset button

## **LEDS**

**LED** stands for **L**ight-**E**mitting **D**iode. The **DI-714P+** has the following LEDs as described below:

LED	LED Activity
Power	A steady light indicates a connection to a power source
M1 LED	A solid light indicates that the DI-714P+ is ready
M2 LED	A solid light indicates that the unit is defective
WAN	A solid light indicates connection on the WAN port. This LED blinks during data transmission
WLAN	A solid light indicates that the wireless segment is ready. This LED blinks during wireless data transmission.
LOCAL NETWORK (Ports 1-4)	A solid light indicates a connection to an Ethernet-enabled computer on ports 1-4. This LED blinks during data transmission.

## Wireless Basics

D-Link *Air*Plus wireless products are based on industry standards to provide easy-to-use and compatible high-speed wireless connectivity within your home, business or public access wireless networks. Strictly adhering to the IEEE standard, the D-Link *Air*Plus wireless family of products will allow you to securely access the data you want, when and where you want it. You will be able to enjoy the freedom that wireless networking delivers.

A wireless local area network (WLAN) is a cellular computer network that transmits and receives data with radio signals instead of wires. Wireless LANs are used increasingly in both home and office environments, and public areas such as airports, coffee shops and universities. Innovative ways to utilize WLAN technology are helping people to work and communicate more efficiently. Increased mobility and the absence of cabling and other fixed infrastructure have proven to be beneficial for many users.

#### Wireless Basics

Wireless users can use the same applications they use on a wired network. Wireless adapter cards used on laptop and desktop systems support the same protocols as Ethernet adapter cards.

Under many circumstances, it may be desirable for mobile network devices to link to a conventional Ethernet LAN in order to use servers, printers or an Internet connection supplied through the wired LAN. A Wireless Router is a device used to provide this link.

People use wireless LAN technology for many different purposes:

**Mobility** - Productivity increases when people have access to data in any location within the operating range of the WLAN. Management decisions based on real-time information can significantly improve worker efficiency.

**Low Implementation Costs –** WLANs (Wireless Local Area Networks) are easy to set up, manage, change and relocate. Networks that frequently change, both physically and logically, can benefit from WLANs ease of implementation. WLANs can operate in locations where installation of wiring may be impractical.

**Installation Speed and Simplicity** - Installing a wireless LAN system can be fast and easy and can eliminate the need to pull cable through walls and ceilings.

**Network Expansion** - Wireless technology allows the network to go where wires cannot.

**Scalability** – Wireless Local Area Networks (WLANs) can be configured in a variety of topologies to meet the needs of specific applications or existing infrastructure. Configurations are easily changed and range from peer-topeer networks suitable for a small number of users to larger infrastructure networks to accommodate hundreds or thousands of users, depending on the number of wireless devices deployed.

#### Wireless Basics

The DI-714P+ is compatible with other **D-Link AirPlus** 802.11b products, which include:

- Enhanced 2.4GHz Wireless Cardbus Adapters used with laptop computers (DWL-650+)
- Enhanced 2.4GHz Wireless PCI cards used with desktop computers (DWL-520+)

## Standards-Based Technology

Based on the IEEE **802.11b** standard, the DI-714P+ is interoperable with existing compatible 2.4GHz wireless technology with data transfer speeds of up to 22Mbps (with the D-Link *Air*Plus family of wireless devices,) as well as standard 802.11b technology (the D-Link *Air* family of wireless devices), with speeds of up to 11Mbps.

#### Installation Considerations

The D-Link *Air*Plus DI-714P+ lets you access your network, using a wireless connection, from virtually anywhere. Keep in mind, however, that the number, thickness and location of walls, ceilings or other objects that the wireless signals must pass through may limit the range. Typical ranges vary depending on the types of materials and background RF (radio frequency) noise in your home or business. The key to maximizing wireless range is to follow these basic guidelines:

- 1. Keep the number of walls and ceilings between the DI-714P+ and your receiving device (e.g., the DWL-650+) to a minimum-each wall or ceiling can reduce your D-Link *Air*Plus wireless product's range from 3-90 feet (1-30 meters.) Position your receiving devices so that the number of walls or ceilings is minimized.
- 2. Be aware of the direct line between routers and computers. A wall that is 1.5 feet thick (.5 meters), at a 45-degree angle appears to be almost 3 feet (1 meter) thick. At a 2-degree angle it looks over 42 feet (14 meters) thick! Try to make sure that devices are positioned so that the signal will travel straight through a wall or ceiling for better reception.
- 3. Building Materials make a difference a solid metal door or aluminum studs may have a negative effect on range. Try to position wireless devices and computers with wireless adapters so that the signal passes through drywall or open doorways and not other materials.
- Keep your product away (at least 3-6 feet or 1-2 meters) from electrical devices or appliances that generate RF noise.

## **Getting Started**

With its default settings, the DI-714P+ will connect with other D-Link *Air* or *Air*Plus products, right out of the box.

With a single IP Address from your Broadband Internet Service provider you can share the Internet with all the computers on your local network, without sacrificing speed or security, using D-Link *Air* networking products.

### **IP ADDRESS**

Note: If you are using a DHCP-capable router in your network setup, such as the DI-714P+, you will not need to assign a static IP Address.

If you need to assign IP Addresses to the computers on the network, please remember that the **IP Address for each computer must be in the same IP Address range as all the computers in the network**, and the Subnet Mask must be exactly the same for all the computers in the network.

For example: If the first computer is assigned an IP Address of 192.168.0.2 with a Subnet Mask of 255.255.255.0, then the second computer can be assigned an IP Address of 192.168.0.3 with a Subnet Mask of 255.255.255.0, etc.

IMPORTANT: If computers or other devices are assigned the same IP Address, one or more of the devices may not function properly on the network.

An **Infrastructure** wireless network contains an Access Point. The **Infrastructure Network** example, shown here, contains the following D-Link network devices:

A wireless Broadband Router - **D-Link AirPlus DI-714P+**A laptop computer with a wireless adapter - **D-Link AirPlus DWL-650+**A desktop computer with a wireless adapter - **D-Link AirPlus DWL-520+**A Cable modem - **D-Link DCM-200** 

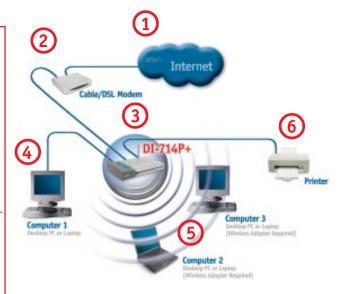
## **Getting Started**

Please refer to the following sections of this manual for additional information about setting up a network:

**Networking Basics** - learn how to check and assign your IP Address; share printers and files.

**Using the Configuration Menu** - learn the settings for the DI-714P+, using the webbased interface.

**Troubleshooting** - learn how to check for common installation issues and other tips for troubleshooting.



Please remember that **D-Link AirPlus** wireless devices are pre-configured to connect together, right out of the box, with their default settings.

## For a typical wireless setup at home (as shown above), please do the following:

- You will need broadband Internet access (a Cable or DSL subscription line into your home or office)
- Consult with your Cable or DSL provider for proper installation of the modem
- Connect the Cable or DSL modem to the DI-714P+ wireless broadband router (see the Quick Installation Guide included with the DI-714P+.)
- If you are connecting a desktop computer to your network, you can install the D-Link *Air*Plus DWL-520+ wireless PCI adapter into an available PCI slot. (See the Quick Installation Guide included with the DWL-520+.)
- If you are connecting a laptop computer to your network, install the drivers for the wireless cardbus adapter (e.g., D-Link AirPlus DWL-650+) into a laptop computer.(See the Quick Installation Guide included with the DWL-650+.)
- Connect your printer to the printer port on the DI-714P+. Please refer to the quick installation guide for loading the print server software.

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Whenever you want to configure your network or the DI-714P+, you can access the Configuration Menu by opening the web-browser and typing in the IP Address of the DI-714P+. The DI-714P+ default IP Address is shown below:

- Open the web browser
- Type in the **IP Address** of the DI-714P+



Note: if you have changed the default IP Address assigned to the DI-714P+, make sure to enter the correct IP Address.

The factory default **User name** is **admin** and the default **Password** is blank (empty). It is recommended that you change the admin password for security purposes. Please refer to **Tools>Admin** to change the admin password.

#### Home > Wizard



The Home>Wizard screen will appear. Please refer to the *Quick Installation Guide* for more information regarding the Setup Wizard.



Clicking Apply will save changes made to the page



Clicking Cancel will clear changes made to the page

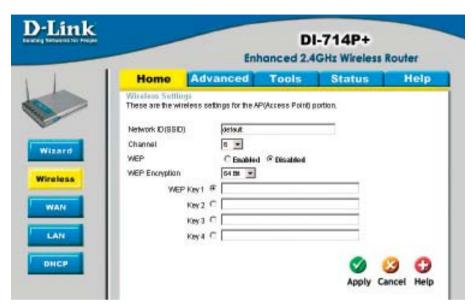


Clicking **Help** will bring up helpful information regarding the page



Clicking **Restart** will restart the router. (Necessary for some changes.)

#### Home > Wireless



SSID-

**Default** is the default setting. All devices on the network must share the same SSID. If you change the default setting, the SSID may be up to 32 characters long.

Channel-

**6** is the default channel. All devices on the network must share the same channel.

**WEP Encryption-**

Select the level of encryption desired: 64, 128 or 256-bit

64-bit Requires 10 digits

128-bit Requires 26 digits

256-bit Requires 58 digits

Keys 1-4-

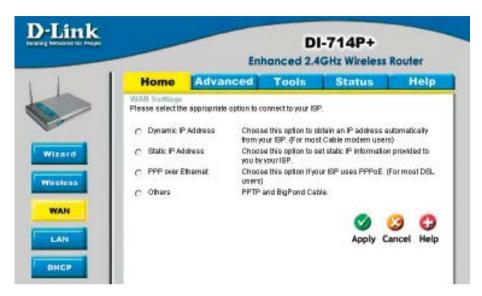
Input up to 4 WEP keys using Hexadecimal format; select the one you wish to use.

Hexadecimal digits consist of the numbers 0-9 and the letters A-F.



**WEP** (Wired Equivalent Privacy) If you enable encryption on the DI-714P+, make sure to also enable encryption on all 802.11b wireless clients, or wireless connection will not be established.

#### Home > WAN



#### **Choose WAN Type**

**WAN** stands for *Wide Area Network*. In this case WAN represents the mode in which your ISP connects to the Internet. If you are uncertain, please ask your ISP which of the following represents your connection mode to the Internet:

**Dynamic** Obtain an IP address from your ISP automatically (mainly for

IP Address- Cable users)

Static IP Address- Your ISP assigns you a Static IP Address

PPP over Some ISPs require the use of PPPoE to connect to their

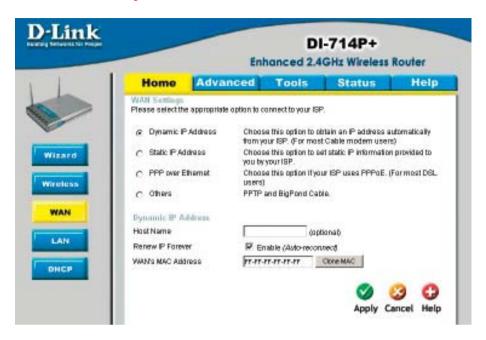
Ethernet- services (mainly for DSL users)

Others-

**PPTP-** For use in Europe only

Big Pond Cable- For use in Australia only

#### Home > WAN > Dynamic IP Address



Most Cable modem users will select this option to obtain an IP Address automatically from their ISP (Internet Service Provider).

Host Name- This

This is optional, but may be required by some ISPs. The host

name is the device name of the Router

Renew IP Forever-

Enable this feature to allow the router to automatically recon-

nect to the ISP if the connection drops.

**MAC Address-**

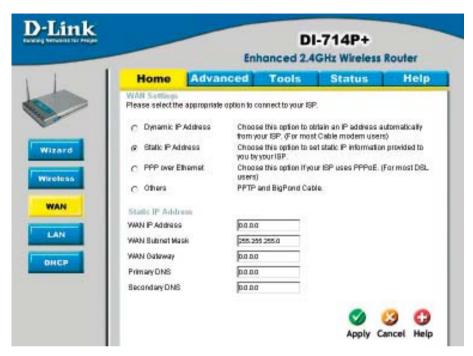
The default MAC Address is set to the WAN's physical inter-

face MAC address on the Router.

Clone MAC Address-

This feature will copy the MAC address of the Ethernet card, and replace the WAN MAC address of the Router with this Ethernet card MAC address. It is not recommended that you change the default MAC address unless required by your ISP.

#### Home > WAN > Static IP Address



If you use a Static IP Address, you will input information here that your ISP has provided to you.

WAN IP Address - Input the IP Address provided by your ISP

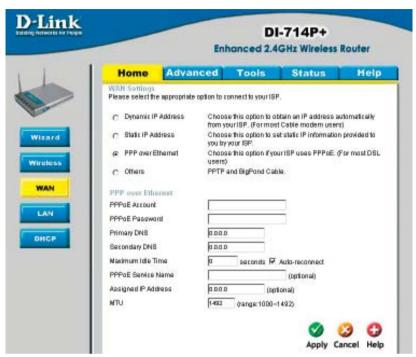
WAN Subnet Mask- Input the Subnet Mask provided by your ISP

WAN GatewayInput the Gateway address provided by your ISP

Primary DNS- Input the primary DNS address provided by your ISP

Secondary DNS- (Optional) Input the Secondary DNS address provided by your ISP.

#### Home > WAN > PPPoE



Most DSL users will select this option to obtain an IP address automatically from their ISP through the use of PPPoE.

PPPoE Account- Your PPPoE password provided by your ISP

PPPoE Password- Your PPPoE username is provided by your ISP

**Primary DNS-**You will get the DNS IP automatically from your ISP but you may enter a specific DNS address that you want to use instead.

Secondary DNS- (Optional) Input the secondary DNS address

**Maximum**Enter a maximum idle time during which Internet connection is maintained during inactivity. To disable this feature, enable Autoreconnect.

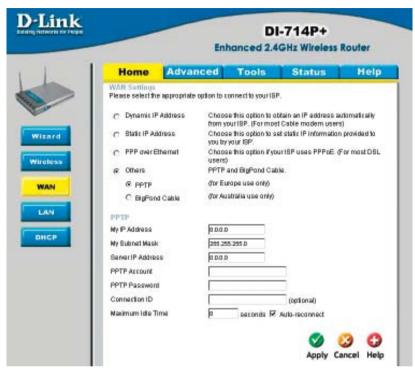
PPPoE (Optional) Check with your ISP for more information if they require the use of service name.

Assigned (Optional) Enter in the IP Address if you are assigned a static PPPoE address.

MTU- Maximum Transmission Unit; default is 1492; you may need to

change the MTU to conform to your ISP.

#### Home > WAN > PPTP



Point-to-Point Tunneling Protocol (PPTP) is a WAN connection used in Europe.

My IP Address Enter the IP Address

My Subnet Mask- Enter the Subnet Mask

Server IP Address- Enter the Server IP Address

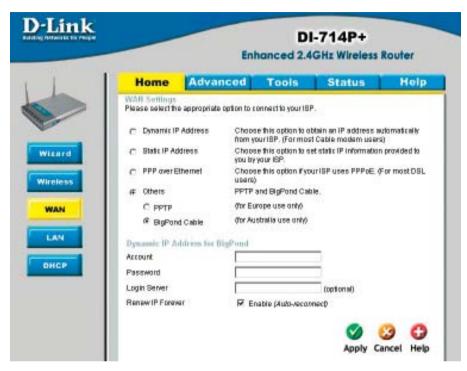
PPTP Account- Enter the PPTP account name

PPTP Password- Enter the PPTP password

Connection ID- (Optional) Enter the connection ID if required by your ISP

**Maximum**Idle TimeEnter a maximum idle time during which Internet connection is maintained during inactivity. To disable this feature, enable Autoreconnect.

### Home > WAN > BigPond Cable



Dynamic IP Address for BigPond is a WAN connection used in Australia.

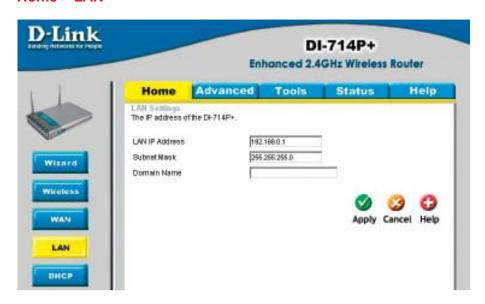
Account- Enter in the username for the BigPond account

Password- Enter the password for the BigPond account

**Login Server-** (Optional) enter the Login Server name if required

Renew IP forever- If enabled, the device will automatically connect to your ISP after your unit is restarted or when the connection is dropped.

#### Home > LAN



LAN is short for Local Area Network. This is considered your internal network. These are the IP settings of the LAN interface for the DI-714P+. These settings may be referred to as Private settings. You may change the LAN IP address if needed. The LAN IP address is private to your internal network and cannot be seen on the Internet.

**IP Address-** The IP address of the LAN interface.

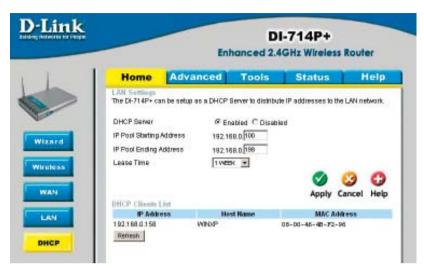
The default IP address is: 192.168.0.1

**Subnet Mask-** The subnet mask of the LAN interface.

The default subnet mask is 255.255.255.0

**Domain Name-** (Optional) The name of your local domain

#### Home > DHCP



**DHCP** stands for *Dynamic Host Control Protocol*. The DI-714P+ has a built-in DHCP server. The DHCP Server will automatically assign an IP address to the computers on the LAN/private network. Be sure to set your computers to be DHCP clients by setting their TCP/IP settings to "Obtain an IP Address Automatically." When you turn your computers on, they will automatically load the proper TCP/IP settings provided by the DI-714P+. The DHCP Server will automatically allocate an unused IP address from the IP address pool to the requesting computer. You must specify the starting and ending address of the IP address pool.

**DHCP Server-** Enable or disable the DHCP service

IP Pool Starting

Address- The starting IP address for the DHCP server's IP assignment

**IP Pool Ending** 

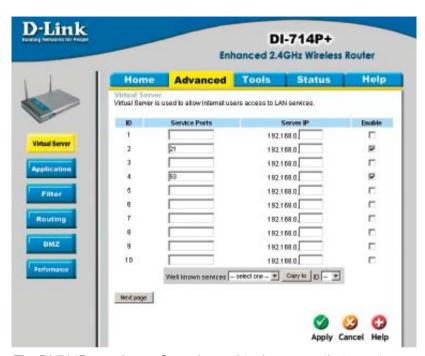
Address- The ending IP address for the DHCP server's IP assignment

**Lease Time-** The length of time for the DHCP lease

DHCP Clients List- Lists the DHCP clients connected to the DI-714P+. Click Re-

**fresh** to update the list. The table will show the Host Name, IP Address, and MAC Address of the DHCP client computer.

#### Advanced > Virtual Server



The DI-714P+ can be configured as a virtual server so that remote users accessing Web or FTP services via the public IP address can be automatically redirected to local servers in the LAN (Local Area Network).

The DI-714P+ firewall feature filters out unrecognized packets to protect your LAN network so all computers networked with the DI-714P+ are invisible to the outside world. If you wish, you can make some of the LAN computers accessible from the Internet by enabling *Virtual Server*. Depending on the requested service, the DI-714P+ redirects the external service request to the appropriate server within the LAN network.

At the bottom of the screen, there are already defined well-known virtual services. To use them, select one from the drop down list and select an ID number you want to use. Then click the "Copy to" button and the router will fill in the appropriate information to the list. You will only need to input the LAN IP address of the computer running the service and enable it.

**Service Ports-** Enter in the service port or ports to be used. A range of ports

can be specified with a hyphen. (e.g., 20-21)

**Server IP-** The IP address of the internal computer that will be using the

virtual service

**Enable-** Select to activate the policy

## Advanced > Application



Some applications require multiple connections, such as Internet gaming, video conferencing, Internet telephony and others. These applications have difficulties working through NAT (Network Address Translation). **Special Applications** makes some of these applications work with the DI-714P+. If you need to run applications that require multiple connections, specify the port normally associated with an application in the **Trigger** field, then enter the public ports associated with the trigger port into the **Incoming Ports** field.

At the bottom of the screen, there are already defined special applications. To use them, select one from the drop down list and select an ID number you want to use. Then click the "Copy to" button and the router will fill in the appropriate information to the list. You will then need to enable the service. If the mechanism of Special Applications fails to make an application work, try using DMZ host instead.

Note! Only one PC can use each Special Application tunnel.

**Trigger-**This is the port used to trigger the application. It can be either a single port or a range of ports.

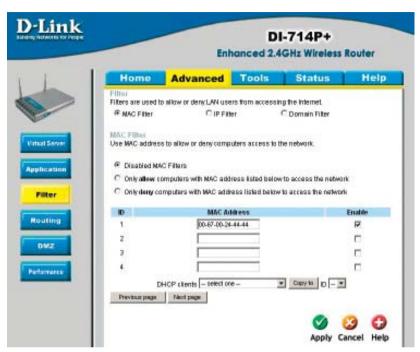
Incoming PortsThis is the port number on the WAN side that will be used to access the application. You may define a single port or a range

of ports. You can use a comma to add multiple ports or port

ranges.

**Enable-** Select to activate the policy

#### Advanced > MAC Filters



MAC (Media Access Control) Filters are used to deny or allow LAN (Local Area Network) computers from accessing the Internet and network by their MAC address. MAC filters apply both to wired computers connected to one of the four Ethernet LAN ports and also to wireless clients connected wirelessly to the DI-714P+.

At the bottom of the screen, there is a list of MAC addresses from the DHCP client computers connected to the DI-714P+. To use them, select one from the drop down list and select an IP number you want to use. Then click the "Copy to" button and the DI-714P+ will fill in the appropriate information to the list.

**Disabled MAC Filter:** Select this option if you do not want to use MAC filters.

#### Only allow computers with MAC address listed below to access the network-

Select this option to only allow computers that are in the list to access the network and Internet. All other computers will be denied access to the network and Internet.

### Only deny computers with MAC address listed below to access the network-

Select this option to only deny computers that are in the list to access the network and Internet. All other computers will be allowed access to the network and Internet.

MAC AddressEnter the MAC Address of the client that will be filtered

Select this option for the specific IP filter policy to take effect.

#### Advanced > IP Filter



Use IP (Internet Protocol) filters to allow or deny computers access to the Internet based on their IP address. IP filters apply both to wired computers connected to one of the four Ethernet LAN ports and also to wireless clients connected wirelessly to the DI-714P+.

Disabled IP Filter-

Select this option if you do not want to use MAC filters.

Allow all computers to access the Internet except those listed below-

Select this option to allow computers that are in the list to access the Internet. All other computers will be denied access to the Internet

### Deny all computers access to the Internet except those listed below-

Select this option to deny computers that are in the list to access the Internet. All other computers will be allowed access to the Internet.

#### Start Source IP -End Source IP-

Enter in the IP address range of the computers that you want the policy to apply to. If it is only a single computer that you want the policy applied to, then enter the IP address of that computer in the Start Source IP and leave the End Source IP blank.

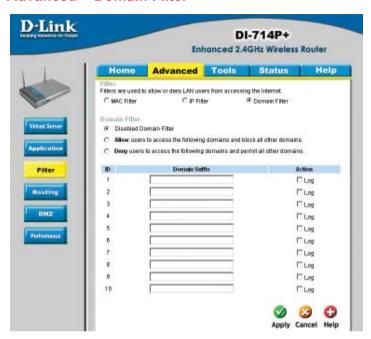
### Start Port -End Port-

Enter in the port range of the TCP/UDP ports that you want the policy to apply to. If it is only a single port that you want the policy applied to, then enter the port number in the Start Port field and leave the End Port field blank. If you want to use all the ports, you can leave the port range empty.

#### Enable-

Select this option for the specific IP filter policy to take effect.

#### Advanced > Domain Filter



Use Domain filters to allow or deny computers access to specific Internet domains whether it is through www, ftp, snmp, etc. Domain filters apply both to wired computers connected to one of the four Ethernet LAN ports and also to wireless clients connected wirelessly to the DI-714P+.

**Disabled Domain Filter-** Select this option if you do not want to use Domain filters.

#### Allow users to access the following domains and block all other domains-

Select this option to allow users to access the specified Internet domains listed below. Users will be denied access to all other Internet domains

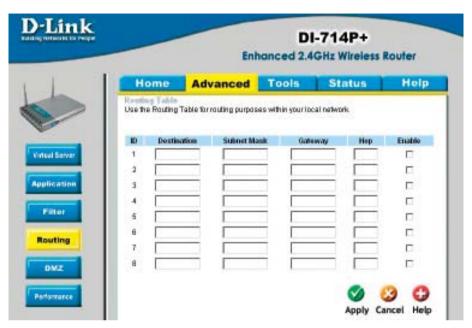
#### Deny users to access the following domains and permit all other domains-

Select this option to deny users to access the specified Internet domains listed below. Users will be allowed access to all other Internet domains

**Domain suffix-** Enter in the domain suffix of the Internet domain you want to use. (example: shopping.com, sports.net)

Log- Select this option to log usage to the specified domain. The logs can be viewed in Status > Log. 25

### Advanced > Routing



Static routes can be added if you require specific routes within your internal network. These routes will not apply to the WAN (Internet) network.

**Destination-** Enter in the IP of the specified network that you want to

access using the static route

Subnet Mask- Enter in the subnet mask to be used for the specified net

work.

**Gateway-** Enter in the gateway IP address to the specified network.

**Hop-** Enter in the amount of hops it will take to the specified

network.

**Enable-** Select this option for the specified static route to take effect.

**Hop Count -** in a transmission path, each link is terminated at a network device such as a router or gateway. The number of hops equals the number of routers or gateways that data must pass through before reaching the destination.

#### Advanced > DMZ



If you have a computer that cannot run Internet applications properly from behind the DI-714P+, then you can allow that computer to have unrestricted Internet access. Enter the IP address of that computer as a DMZ (Demilitarized Zone) host with unrestricted Internet access. Adding a client to the DMZ may expose that computer to a variety of security risks; so only use this option as a last resort.

#### Advanced > Performance



**Beacon Interval**Beacons are packets sent by an Access Point to synchronize a wireless network. Specify a value. **100** is the default setting and

is recommended.

RTS ThresholdThis value should remain at its default setting of 2432. If inconsistent data flow is a problem, only a minor modification should

sistent data flow is a problem, only a minor modification should

be made.

Fragmentation- This value should also remain at its default setting of 2346

DTIM interval- (Delivery Traffic Indication Message) 3 is the default setting. A

DTIM is a countdown informing clients of the next window for

listening to broadcast and multicast messages.

TX Rates- Select the data rate

Preamble Type- Select short or long preamble

Authentication- Select Open system or Shared Key

Open System - The DI-714P+ will be visible to all devices on the network. This is

the default setting

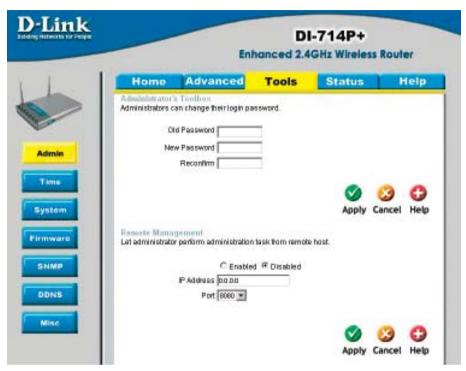
**Shared Key** - In this mode, in order to access the DI-714P+ on the network,

the device must be listed in the MAC Address Control List

**Both** - In this mode, all devices on the network can access the

DI-714P+

#### Tools> Admin



You can change the admin password here. It is recommended that you change the admin password from the default setting. The default password is blank (nothing).

Password-

To change the admin password, enter in the old password, and enter the new password twice to confirm

Remote Management-

Remote Management allows the device to be configured through the WAN (Wide Area Network) port from the Internet using a web browser. A username and password is still required to access the browser-based management interface

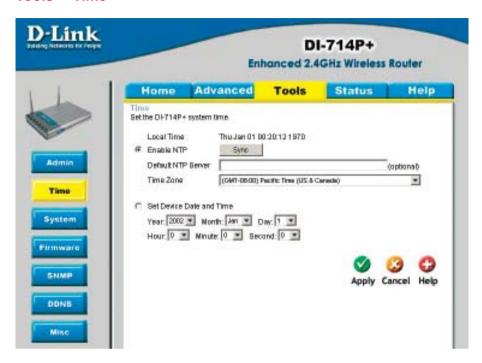
IP Address-

Internet IP Address of the computer that has access to the DI-714P+. If the IP Address is set to 0.0.0.0, this allows all Internet IP addresses to access the DI-714P+.

Port-

The port number used to access the DI-714P+. Example: http://x.x.x.x:8080, where x.x.x.x. is the WAN IP address of the DI-714P+ and 8080 is the port used for the Web Management interface.

#### Tools > Time



You will need to set the time zone corresponding to your location. The time can be set manually or the device can connect to a NTP (Network Time Protocol) server to retrieve the time.

**Enable NTP-**

(Network Time Protocol). Select to synchronize the time on the DI-714P+ to an NTP server.

Set Device Date and Time-

You can manually set the time on your network here

**NTP** is short for **N**etwork **T**ime **P**rotocol, an Internet standard protocol that assures accurate synchronization to the millisecond of computer clock times in a network of computers.

#### **Tools > System**



The current system settings can be saved as a file onto the local hard drive. The saved file or any other saved setting file created by the DI-714P+ can be uploaded into the unit. To reload a system settings file, click on "Browse" to search the local hard drive for the file to be used. The device can also be reset back to factory default settings by clicking on "Reset to Default" button. Use the restore feature only if necessary. This will erase previously save settings for the unit. Make sure to save your system settings before doing a factory restore.

Save Settings to Local Hard Drive-

Click Save to save the current settings to the local Hard Drive

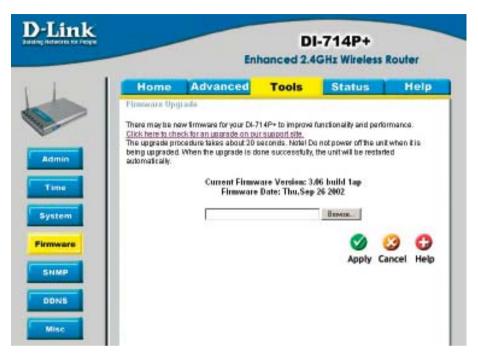
Load Settings from Local Hard Drive-

Click Browse to find the settings file, then click Load

Restore to Factory Default Settings-

Click **Restore** to restore the factory default settings

#### **Tools > Firmware**



You can upgrade the firmware of the device using this tool. Make sure that the firmware you want to use is saved on the local hard drive of the computer. Click on "Browse" to search the local hard drive for the firmware to be used for the update. Upgrading the firmware will not change any of your system settings but it is recommended that you save your system settings before doing a firmware upgrade. Please check the D-Link support site for firmware updates at http://support.dlink.com.

#### **Browse-**

After you have downloaded the new firmware, click **Browse** in this window to locate the firmware update on your hard drive. Click **Apply** to complete the firmware upgrade.



Note! Do not power off the unit when it is being upgraded. When the upgrade is complete, the unit will be restarted automatically.

#### Tools > SNMP



SNMP (Simple Network Management Protocol) is a widely used network monitoring and control protocol that reports activity on each network device to the administrator of the network. SNMP can be used to monitor traffic and statistics of the DI-714P+. The DI-714P+ supports SNMP v1.

Enable SNMP- (Simple Network Management Protocol)

LAN (Local Area Network)

Remote- WAN (Wide Area Network)

Get Community- Enter the password public in this field to allow "Read only"

access to network administration using SNMP. You can view the network, but no configuration is possible wth this setting.

**Set Community-** Enter the password **private** in this field to gain "Read and Write"

access to the network using SNMP software. The administrator

can configure the network with this setting.

#### Tools > DDNS



Users who have a Dynamic DNS account may use this feature on the DI-714P+ itself.

**DDNS-** (Dynamic DNS) when an IP address is automatically assigned

by a DHCP server, DDNS automatically updates the DNS server.

Select Disabled or Enabled

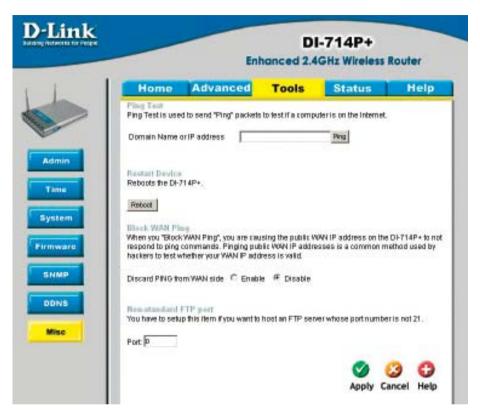
**Provider-** Select from the pull-down menu

**Host Name-** Enter the Host name

Username/Email- Enter the username/email address

Password/Key- Enter the password/key

#### Tools > Misc



**Ping Test-**

Use the Ping test to send ping packets (ICMP) to test if a computer (host) is on the Internet.

Restart Device-

Click reboot to restart the unit.

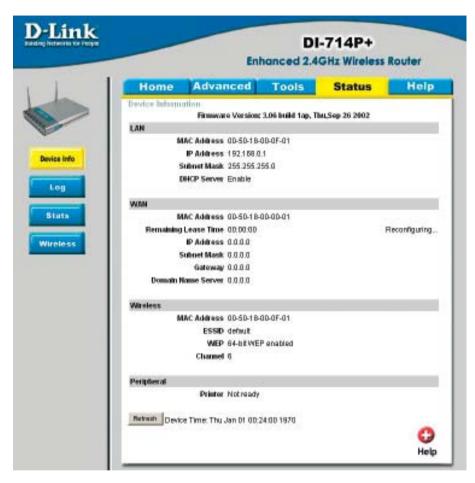
**Block WAN Ping-**

Click **Enabled** to block the WAN ping. Computers on the Internet will not get a reply back from the DI-714P+ when it is being "ping"ed. This may help to increase security.

Non-standard FTP port-

If an FTP server you want to access is not using the standard port 21, then enter in the port number that the FTP server is using instead.

#### Status > Device Info



This screen displays information about the DI-714P+ such as WAN, LAN, and Wireless status.

# Using the Configuration Menu Status > Log



This log page displays logs of activities and events that are occurring through the DI-714P+

### Status > Log Settings



**Syslog Server**- Enter in the IP address of a syslog server within the network.

Click Enable to activiate the policy. The DI-714P+ will send all

of it's logs to the specified syslog server.

**E-Mail Alert-** The DI-714P+ can be set up to send the log files to a specific

email address.

**SMTP Server IP-** Enter in the IP address of the mail server.

Send E-Mail alert to- Enter in the email address of the recipient who will receive

the email log.

**E-Mail Subject-** Enter in the email subject. Click on **Send Mail Now** to send

the email log.

# **Using the Configuration Menu**

### Status > Stats



This screen displays the Receive and Transmit packets passing through the DI-714P+. Click on **Refresh** for the most recent information and **Reset** to clear the counter.

### Status > Wireless



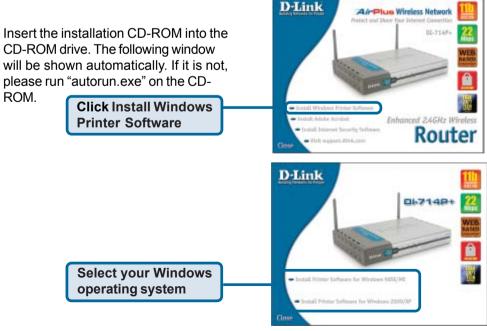
This screen displays the connection time and the MAC Address of the connected wireless clients. Click on **Refresh** for the most recent information..

# **Using the Configuration Menu**Help

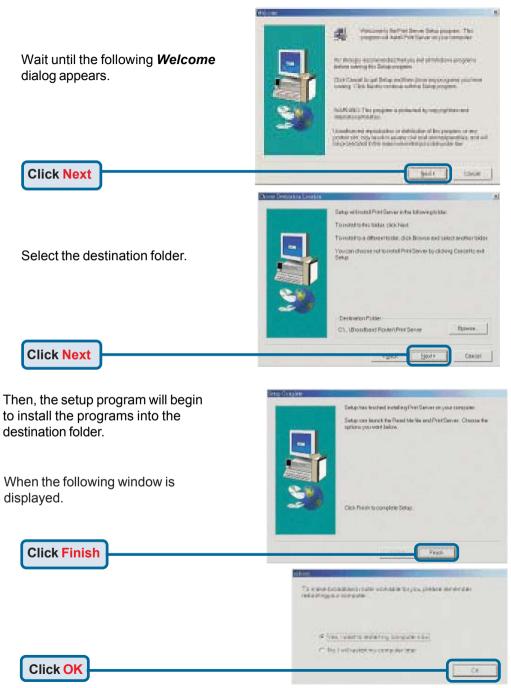


This screen displays the complete **Help** menu. For help at anytime, click the **Help** tab in the Configuration menu.

# Installing the Print Server Software



# **Installing the Print Server Software (continued)**



After rebooting your computer, the software installation procedure is finished.

# **Configuring on Windows 98se/Me Platforms**

After you finish the software installation procedure, your computer will be capable of network printing provided by the DI-714P+. For convenience, we call the printer connected to the printer port of the DI-714P+ a *printer server*. On a Windows 95/98 platform, open the *Printers* window in the *My Computer* menu.

Now, you can configure the print server of the DI-714P+:

Find out the corresponding icon of your *printer server*, for example, the **HP LaserJet 6L**. Right click on that icon, and then select *Properties*.

Printers

Be Edit View Help

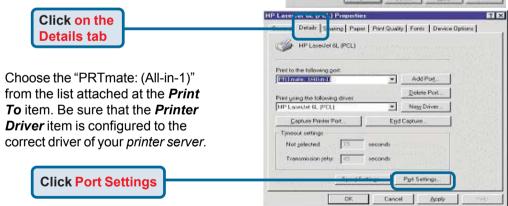
Add Printer HP Lacettel HP Lacettel

8L PCL | Chirace |

4 object(s)



The following screen appears:

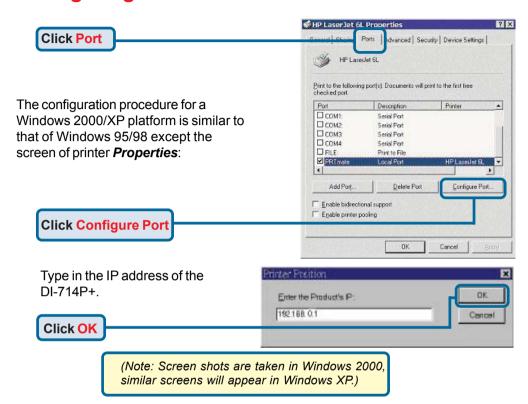


Type in the IP address of the DI-714P+.

Click OK



# **Configuring on Windows 2000/XP Platforms**



# Using the Network Setup Wizard in Windows XP

In this section you will learn how to establish a network at home or work, using **Microsoft Windows XP**.

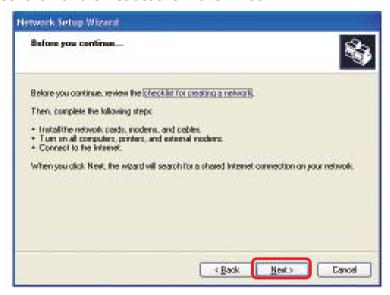
Note: Please refer to websites such as <a href="http://www.homenethelp.com">http://www.homenethelp.com</a> and <a href="http://www.microsoft.com/windows2000">http://www.microsoft.com/windows2000</a> for information about networking computers using Windows 2000, ME or 98.

Go to Start>Control Panel>Network Connections
Select Set up a home or small office network



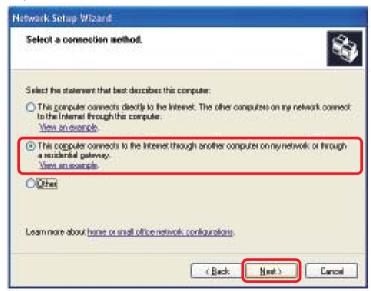
When this screen appears, Click Next.

Please follow all the instructions in this window:

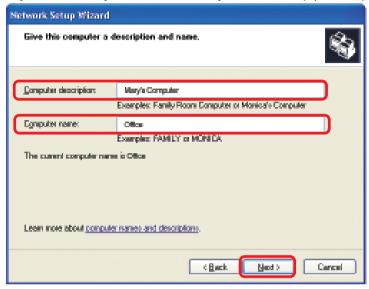


#### Click Next

In the following window, select the best description of your computer. If your computer connects to the internet through a gateway/router, select the second option as shown.

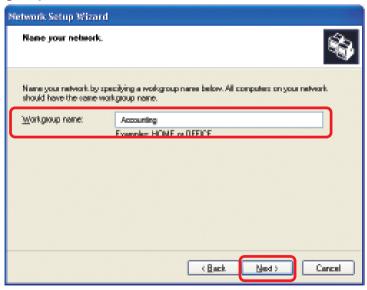


Enter a Computer description and a Computer name (optional.)



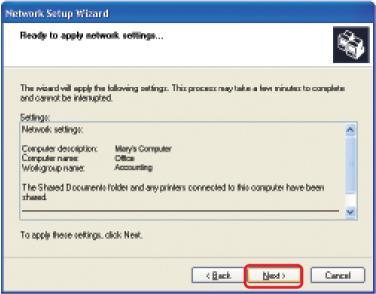
### Click Next

Enter a **Workgroup** name. All computers on your network should have the same **Workgroup** name.



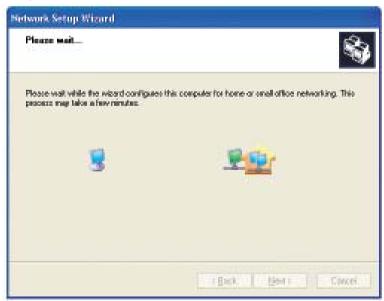
Click Next

Please wait while the **Network Setup Wizard** applies the changes.

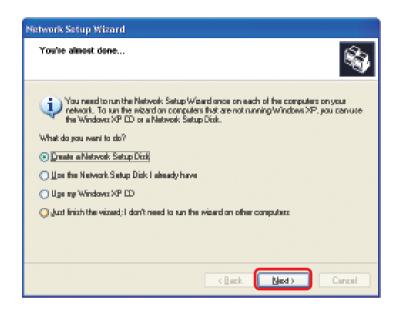


When the changes are complete, click Next.

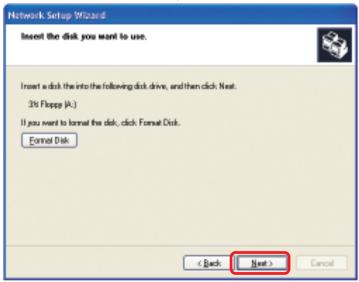
Please wait while the **Network Setup Wizard** configures the computer. This may take a few minutes.

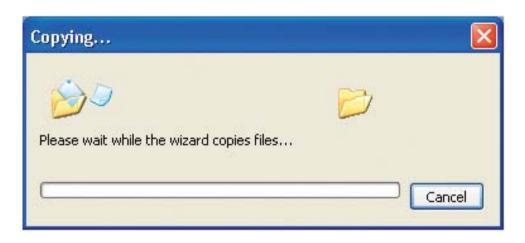


In the window below, select the option that fits your needs. In this example, **Create a Network Setup Disk** has been selected. You will run this disk on each of the computers on your network. Click **Next**.

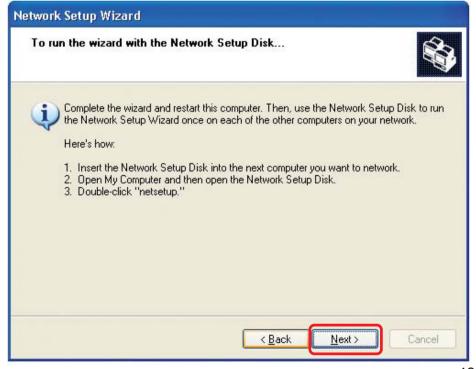


Insert a disk into the Floppy Disk Drive, in this case drive A.





Please read the information under **Here's how** in the screen below. After you complete the **Network Setup Wizard** you will use the **Network Setup Disk** to run the **Network Setup Wizard** once on each of the computers on your network. To continue click **Next.** 



Please read the information on this screen, then click **Finish** to complete the **Network Setup Wizard**.



The new settings will take effect when you restart the computer. Click **Yes** to restart the computer.



You have completed configuring this computer. Next, you will need to run the **Network Setup Disk** on all the other computers on your network. After running the **Network Setup Disk** on all your computers, your new wireless network will be ready to use.

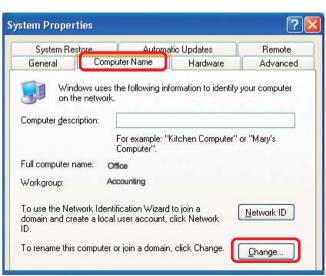
# Naming your Computer

To name your computer, please follow these directions: In **Windows XP**:

- Click **Start** (in the lower left corner of the screen)
- Right-click on My Computer
- Select Properties and click



- Select the Computer Name Tab in the System Properties window.
- You may enter a Computer Description if you wish; this field is optional.
- To rename the computer and join a domain, Click Change.



# Naming your Computer

- In this window, enter the Computer name
- Select Workgroup and enter the name of the Workgroup
- All computers on your network must have the same Workgroup name.
- Click OK



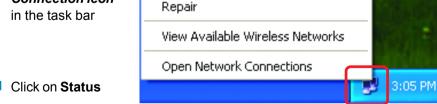
# Checking the IP Address in Windows XP

The wireless adapter-equipped computers in your network must be in the same IP Address range (see Getting Started in this manual for a definition of IP Address Range.) To check on the IP Address of the adapter, please do the following:

Disable

Status

Right-click on the Local Area Connection icon in the task bar

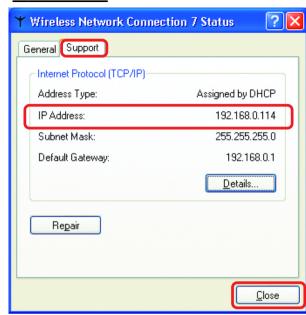


# Checking the IP Address in Windows XP

This window will appear.

Click theSupport tab

Click Close



# Assigning a Static IP Address in Windows XP/2000

Note: Residential Gateways/Broadband Routers will automatically assign IP Addresses to the computers on the network, using DHCP (Dynamic Host Configuration Protocol) technology. If you are using a DHCP-capable Gateway/Router you will not need to assign Static IP Addresses.

If you are not using a DHCP capable Gateway/Router, or you need to assign a Static IP Address, please follow these instructions:

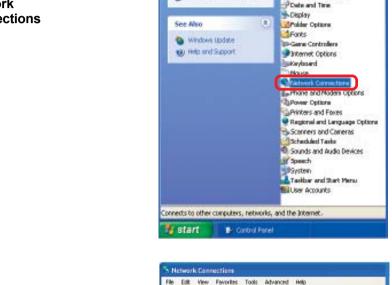
Go to Start

Double-click on Control Panel



# Assigning a Static IP Address in Windows XP/2000

Double-click on Network Connections



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Address Panel

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() - () () () () Search ()

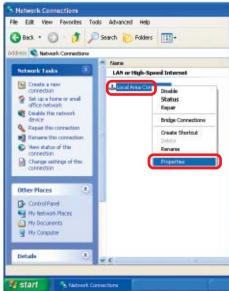
Polders | | | | +

Accessibility Options

Administrative Tools

Add Hardware
Add or Remove Progresse

- Right-click on Local Area Connections
- Double-click on Properties



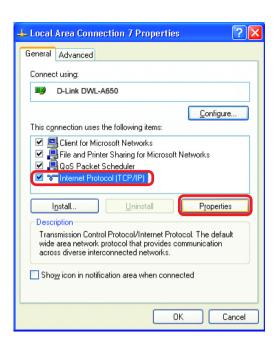
# Assigning a Static IP Address in Windows XP/2000

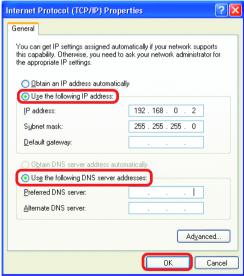
- Click on Internet Protocol (TCP/IP)
- Click Properties

- Input your IP address and subnet mask. (The IP Addresses on your network must be within the same range. For example, if one computer has an IP Address of 192.168.0.2, the other computers should have IP Addresses that are sequential, like 192.168.0.3 and 192.168.0.4. The subnet mask must be the same for all the computers on the network.)
- Input your DNS server addresses. (Note: If you are entering a DNS server, you must enter the IP Address of the Default Gateway.)

The DNS server information will be supplied by your ISP (Internet Service Provider.)

Click OK



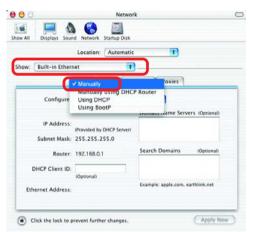


# Assigning a Static IP Address with Macintosh OSX

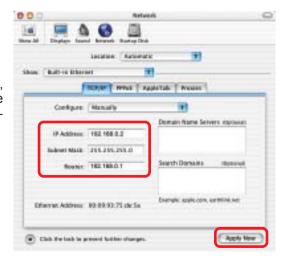
- Go to the Apple Menu and select System Preferences
- Click on Network



- Select Built-in Ethernet in the Show pull-down menu
- Select Manually in the Configure pull-down menu

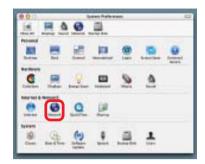


- Input the Static IP Address, the Subnet Mask and the Router IP Address in the appropriate fields
- Click Apply Now



# Selecting a Dynamic IP Address with Macintosh OSX

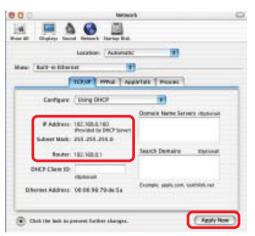
- Go to the Apple Menu and select System Preferences
- Click on Network



- Select Built-in Ethernet in the Show pull-down menu
- Select Using DHCP in the Configure pull-down menu

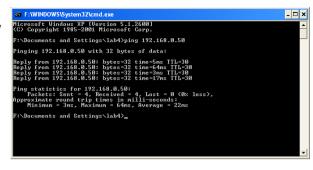


- Click Apply Now
- The IP Address, Subnet mask, and the Router's IP Address will appear in a few seconds



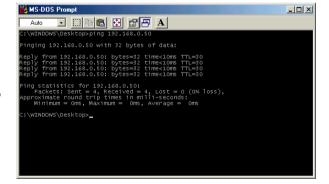
# Checking the Wireless Connection by <u>Pinging in Windows XP and</u> 2000

Go to Start > Run > type cmd. A window similar to this one will appear. Type ping XXX.XXX.XXX.XXX. where xxx is the IP Address of the Wireless Router or Access Point, A good wireless connection will show four replies from the Wireless Router or Acess Point, as shown.



# Checking the Wireless Connection by <u>Pinging in Windows Me and</u> 98

Go to Start > Run > type **command**. A window similar to this will appear. Type **ping** XXX.XXX.XXX where xxx is the IP Address of the Wireless Router or Access Point. A good wireless connection will show four replies from the wireless router or access point, as shown.



# Adding and Sharing Printers in Windows XP

After you have run the **Network Setup Wizard** on all the computers in your network (please see the **Network Setup Wizard** section at the beginning of **Networking Basics**,) you can use the **Add Printer Wizard** to add or share a printer on your network.

Whether you want to add a **local printer** (a printer connected directly to one computer,) share an **LPR printer** (a printer connected to a print server) or share a **network printer** (a printer connected to your network through a Gateway/Router,) use the **Add Printer Wizard**. Please follow the directions below:

First, make sure that you have run the <u>Network Setup Wizard</u> on all of the computers on your network.

On the following pages, we will show you these 3 ways to use the Add Printer Wizard:

- 1. Adding a local printer
- 2. Sharing an network printer
- 3. Sharing an LPR printer

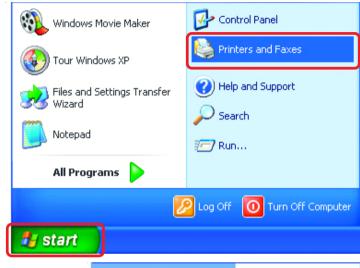
# (Other Networking Tasks)

For help with other tasks, that we have not covered here, in home or small office networking, see **Using the Shared Documents** folder and **Sharing files and folders** in the **Help and Support Center** in Microsoft **Windows XP**.

# Adding a local printer (a printer connected directly to a computer)

A printer that is not shared on the network and is connected directly to one computer is called a **local printer**. If you do not need to share your printer on a network, follow these directions to add the printer to one computer.

Go to
Start>
Printers
and Faxes



Click on Add a printer



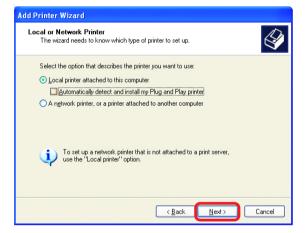
# Adding a local printer

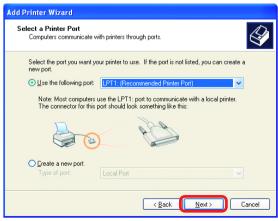


- Click Next
- Select Local printer attached to this computer
- (Deselect Automatically detect and install my Plug and Play printer if it has been selected.)
- Click Next
- Select Use the following port:
- From the pull-down menu select the correct port for your printer

(Most computers use the **LPT1:** port, as shown in the illustration.)

Click Next





# Adding a local printer

- Select and highlight the correct driver for your printer.
- Click Next

(If the correct driver is not displayed, insert the CD or floppy disk that came with your printer and click **Have Disk**.)

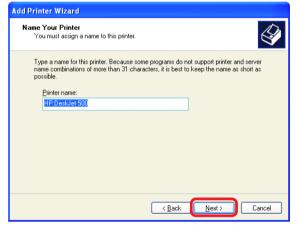
At this screen, you can change the name of the printer (optional.)

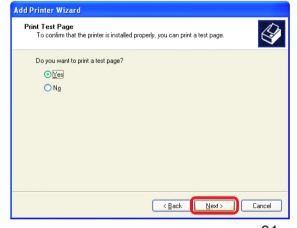


Select Yes, to print a test page. A successful printing will confirm that you have chosen the correct driver.

Click Next







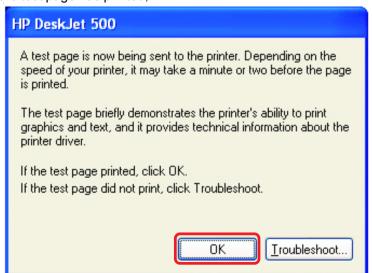
# Adding a local printer

This screen gives you information about your printer.



#### Click Finish

When the test page has printed,



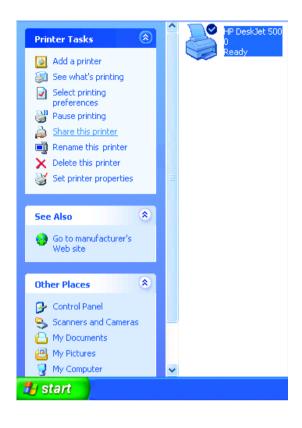
#### Click OK

# Adding a local printer

Go to Start> Printers and Faxes

A successful installation will display the printer icon as shown at right.

You have successfully added a local printer.



# Sharing a network printer

After you have run the **Network Setup Wizard** on all the computers on your network, you can run the **Add Printer Wizard** on all the computers on your network. Please follow these directions to use the **Add Printer Wizard** to share a printer on your

network:

Go to Start>Printers and Faxes



# Sharing a network printer

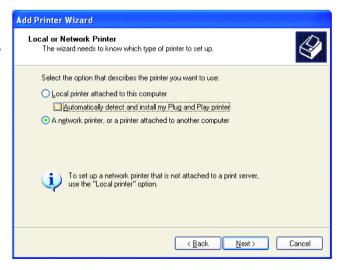
Click onAdd a printer





Click Next

Select Network Printer



Click Next

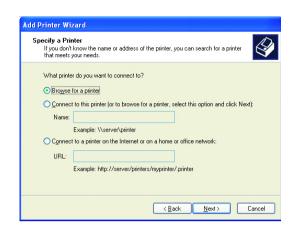
# Sharing a network printer

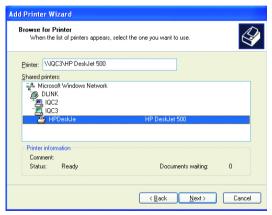
Select Browse for a printer

Click Next

Select the **printer** you would like to share

Click Next







Click Finish

# Sharing a network printer

- To check for proper installation:
- Go to Start > Printers and Faxes



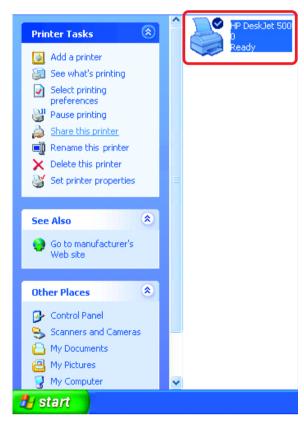
The printer icon will appear at right, indicating proper installation.

# You have completed adding the printer.

To share this printer on your network:

- Remember the **printer**
- Run the Add Printer
  Wizard on all the
  computers on your
  network
- Make sure you have already run the Network Setup Wizard on all the network computers

After you run the **Add Printer Wizard** on all the computers in the network, you can share the printer.



# Sharing an LPR printer

To share an **LPR printer** (using a print server,) you will need a Print Server such as the **DP-101P+**. Please make sure that you have run the **Network Setup Wizard** on all the computers on your network. To share an **LPR printer**, please follow these directions:

Add Printer Wizard

- Go to Start > Printers and Faxes
- Click on Add a Printer

The screen to the right will appear



Click Next

Select
Local
Printer...



Click Next

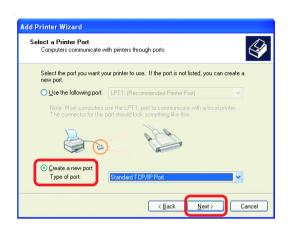
# Sharing an LPR printer

- Select Create a new port
- From the pull-down menu, select **Standard TCP/IP Port**, as shown.
- Click Next

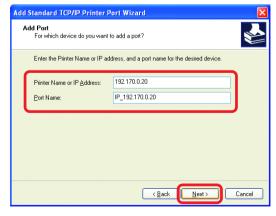
 Please read the instructions on this screen

- Click Next
- Enter the Printer IP Address and the Port Name, as shown.

Click Next



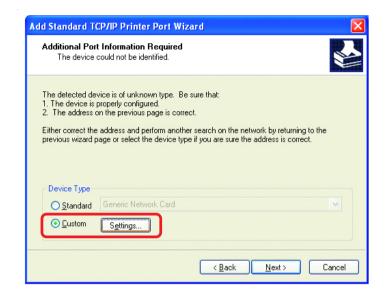




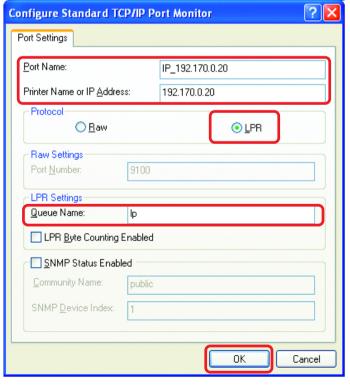
# Sharing an LPR printer

In this screen, select Custom

ClickSettings



- Enter the Port Name and the Printer Name or IP Address
- Select LPR
- Enter a
  Queue
  Name (if your
  Print-Server/
  Gateway has
  more than
  one port, you
  will need a
  Queue
  name.)
- Click OK

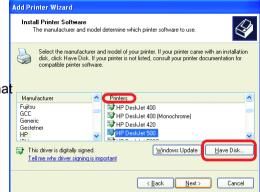


# Sharing an LPR printer

 This screen will show you information about your printer.



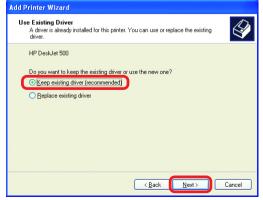
- Click Finish
- Select the printer you are adding from the list of Printers.
- Insert the printer driver disk that came with your printer.
- Click Have Disk



If the printer driver is already installed, do the following:

Select Keep existing driver

Click Next

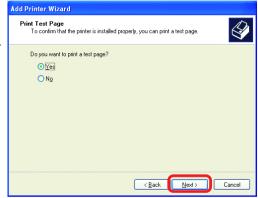


# Sharing an LPR printer

- You can rename your printer if you choose. It is optional.
- Please remember the name of your printer. You will need this information when you use the Add Printer Wizard on the other computers on your network.
- Click Next



Select **Yes**, to print a test page.



Click Next

This screen will display information about your printer.

- Click Finish to complete the addition of the printer.
- Please run the Add Printer Wizard on all the computers on your network in order to share the printer.



Note: You must run the **Network Setup Wizard** on all the computers on your network before you run the **Add Printer Wizard**.

# **Troubleshooting**

This Chapter provides solutions to problems that can occur during the installation and operation of the DI-714P+ Wireless Broadband Router. We cover various aspects of the network setup, including the network adapters. Please read the following if you are having problems.

Note: It is recommended that you use an Ethernet connection to configure the DI-714P+ Wireless Broadband Router.

# 1. The computer used to configure the DI-714P+ cannot access the Configuration menu.

- Check that the Ethernet LED on the DI-714P+ is ON. If the LED is not ON, check that the cable for the Ethernet connection is securely inserted.
- Check that the Ethernet Adapter is working properly. Please see item 3 (Check that the drivers for the network adapters are installed properly) in this Troubleshooting section to check that the drivers are loaded properly.
- Check that the IP Address is in the same range and subnet as the DI-714P+. Please see Checking the IP Address in Windows XP in the Networking Basics section of this manual.

Note: The IP Address of the DI-714P+ is 192.168.0.1. All the computers on the network must have a unique IP Address in the same range, e.g., 192.168.0.x. Any computers that have identical IP Addresses will not be visible on the network. They must all have the same subnet mask, e.g., 255.255.255.0

Do a Ping test to make sure that the DI-714P+ is responding. Go to Start>Run>Type Command>Type ping 192.168.0.1. A successful ping will show four replies.

```
E:\WhDOWS\System32\cmd.exe __ _ _ \bigsize \bigsize \text{X} \\
E:\ping 192.168.0.1 \\
Pinging 192.168.0.1: bytes=32 time\ins IIL=128 \\
Reply from 192.168.0.1: bytes=32 time\ins IIL=128 \\
Reply from 192.168.0.1: bytes=32 time\ins IIL=128 \\
Reply from 192.160.0.1: bytes=32 time\ins IIL=128 \\
Reply from 192.160.0.1: bytes=32 time\ins IIL=128 \\
Reply from 192.160.0.1: bytes=32 time\ins IIL=128 \\
Ping statistics for 192.160.0.1: bytes=32 time\ins IIL=128 \\
Ping statistics for 192.160.0.1: bytes=32 time\ins IIL=128 \\
Ping statistics for 192.160.0.1: bytes=32 time\ins IIL=128 \\
Reply from 192.160.0.1: bytes=32 time\ins IIL=128 \\
Reply from 192.160.0.1: bytes=32 time\ins IIL=128 \\
Reply from 192.160.0.1: bytes=32 time\ins IIIL=128 \\
Re
```

Note: If you have changed the default IP Address, make sure to ping the correct IP Address assigned to the DI-714P+.

# 2. The wireless client cannot access the Internet in the Infrastructure mode.

Make sure the wireless client is associated and joined with the correct Access Point. To check this connection: Right-click on the Local Area Connection icon in the taskbar> select View Available Wireless Networks. The Connect to Wireless Network screen will appear. Please make sure you have selected the correct available network, as shown in the illustrations below.



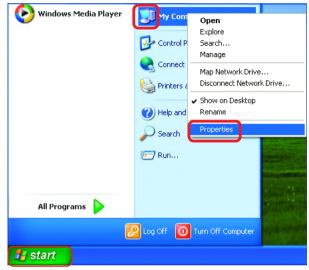


- Check that the IP Address assigned to the wireless adapter is within the same IP Address range as the access point and gateway. (Since the DI-714P+ has an IP Address of 192.168.0.1, wireless adapters must have an IP Address in the same range, e.g., 192.168.0.x. Each device must have a unique IP Address; no two devices may have the same IP Address. The subnet mask must be the same for all the computers on the network.) To check the IP Address assigned to the wireless adapter, double-click on the Local Area Connection icon in the taskbar > select the Support tab and the IP Address will be displayed. (Please refer to Checking the IP Address in the Networking Basics section of this manual.)
- If it is necessary to assign a **Static IP Address** to the wireless adapter, please refer to the appropriate section in **Networking Basics**. If you are entering a **DNS Server address** you must also enter the **Default Gateway Address**. (Remember that if you have a DHCP-capable router, you will not need to assign a Static IP Address. See **Networking Basics: Assigning a Static IP Address**.)

# 3. Check that the drivers for the network adapters are installed properly.

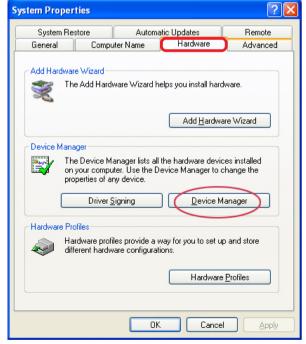
You may be using different network adapters than those illustrated here, but this procedure will remain the same, regardless of the type of network adapters you are

using.



Select the Hardware Tab

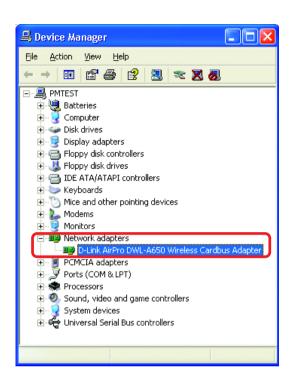
Click Device Manager



- Double-click on Network Adapters
- Right-click on D-Link AirPro DWL-A650 Wireless Cardbus Adapter
- Select Properties to check that the drivers are installed properly

Look under Device Status to check that the device is working properly

Click OK





### 4. What variables may cause my wireless products to lose reception?

D-Link products let you access your network from virtually anywhere you want. However, the positioning of the products within your environment will affect the wireless range. Please refer to **Installation Considerations** in the **Wireless Basics** section of this manual for further information about the most advantageous placement of your D-Link wireless products.

## 5. Why does my wireless connection keep dropping?

- Antenna Orientation- Try different antenna orientations for the DI-714P+. Try to keep the antenna at least 6 inches away from the wall or other objects.
- If you are using 2.4GHz cordless phones, X-10 equipment or other home security systems, ceiling fans, and lights, your wireless connection will degrade dramatically or drop altogether. Try changing the Channel on your Router, Access Point and Wireless adapter to a different Channel to avoid interference.
- Keep your product away (at least 3-6 feet) from electrical devices that generate RF noise, like microwaves, Monitors, electric motors, etc.

### 6. Why can't I get a wireless connection?

To establish a wireless connection, while enabling Encryption on the DI-714P+, you must also enable encryption on the wireless client.

For 802.11b, the Encryption settings are: 64, 128, or 256 bit. Make sure that the encryption bit level is the same on the Router and the Wireless Client.

Make sure that the SSID on the Router and the Wireless Client are exactly the same. If they are not, wireless connection will not be established. Please note that there are two separate SSIDs for 802.11a and 802.11b. The default SSID for both 802.11a and 802.11b is **default**.

## 7. Resetting the DI-714P+ to Factory Default Settings

After you have tried other methods for troubleshooting your network, you may choose to **Reset** the DI-714P+ to the factory default settings. Remember that D-Link *Air*Plus products network together, out of the box, at the factory default settings.



To hard-reset the D-Link *Air*Plus DI-714P+ to Factory Default Settings, please do the following:

- Turn off the DI-714P+
- Locate the Reset button on the back of the DI-714P+
- Use a paper clip to press the **Reset** button and power on.
- Hold for about 5 seconds (don't hold too long) and then release. (Or, release when M1 and M2 flash at the same time.)
- After you have completed the above steps, the DI-714P+ will be reset to the factory default settings

# **Technical Specifications**

#### **Standards**

- IEEE 802.11b
- IEEE 802.3
- IEEE 802.3u

#### **VPN Pass Through / Multi-Sessions**

- PPTP
- L2TP
- IPSec

#### **Advanced Firewall Features**

#### **Device Management**

Web-Based – Internet Explorer v5 or later; Netscape Navigator v4 or later; or other Java- enabled browsers.

#### **Wireless Data Rates**

With Automatic Fallback

- 22Mbps
- 11Mbps
- 5.5Mbps
- 2Mbps
- 1Mbps

# **Encryption**

64/128/256-bit RC4

#### **Media Access Control**

CMSA/CA with ACK

## Wireless Frequency Range

2.4GHz to 2.462GHz

### Wireless Operating Range

Indoors: Up to 328 feet (100 meters)

## **Technical Specifications**

#### Wireless Modulation Technology

- PBCC Packet Binary
- Convolutional Coding
- Direct Sequence Spread
- Spectrum (DSSS)
- 11-chip Barker sequence

#### **Modulation Techniques**

- Barker (1Mbps/0db)
- Barker (2Mbps/3db)
- CCK (5.5Mbps/5.5db)
- PBCC (5.5 Mbps/1.5db)
- CCK (11Mbps/8.5db)
- PBCC (11Mbps/4.5db)
- PBCC (22Mbps/8.5db)

#### **Wireless Transmit Power**

■ 15dBm ± 2dB

#### **External Antenna Type**

Dual detachable reverse SMA

#### **LEDs**

- Power
- M1
- M2
- WAN
- Local Network—10/100
- WLAN (Wireless Connection)

## **Operating Temperature**

32°F to 131°F ( 0°C to 55°C)

## **Humidity**

95% maximum (non-condensing)

### **Power Input**

Ext. Power Supply DC 5V

# **Technical Specifications**

# Safety & Emissions

- FCC
- UL

## **Dimensions**

- L = 9.25 inches (233mm)
- W = 6.5 inches (165mm)
- H = 1.375 inches (35mm)

## Weight

~2.0 lbs (907g)

# **Contacting Technical Support**

You can find the most recent software and user documentation on the D-Link website.

D-Link provides free technical support for customers within the United States for the duration of the warranty period on this product.

U.S. customers can contact D-Link technical support through our web site, or by phone.

#### **D-Link Technical Support over the Telephone:**

(877) 453-5465

24 hours a day, seven days a week.

#### **D-Link Technical Support over the Internet:**

http://support.dlink.com

When contacting technical support, you will need the information below. (Please look on the back side of the unit.)

- Serial number of the unit
- Model number or product name
- Software type and version number

# **Warranty and Registration**

Subject to the terms and conditions set forth herein, D-Link Systems, Inc. ("D-Link") provides this Limited warranty for its product only to the person or entity that originally purchased the product from:

- D-Link or its authorized reseller or distributor and
- Products purchased and delivered within the fifty states of the United States, the District of Columbia, U.S. Possessions or Protectorates, U.S. Military Installations, addresses with an APO or FPO.

Limited Warranty: D-Link warrants that the hardware portion of the D-Link products described below will be free from material defects in workmanship and materials from the date of original retail purchase of the product, for the period set forth below applicable to the product type ("Warranty Period"). except as otherwise stated herein.

3-Year Limited Warranty for the Product(s) is defined as follows:

- Hardware (excluding power supplies and fans) Three (3) Years
- Power Supplies and Fans One (1) Year
- Spare parts and spare kits Ninety (90) days

D-Link's sole obligation shall be to repair or replace the defective Hardware during the Warranty Period at no charge to the original owner or to refund at D-Link's sole discretion. Such repair or replacement will be rendered by D-Link at an Authorized D-Link Service Office. The replacement Hardware need not be new or have an identical make, model or part. D-Link may in its sole discretion replace the defective Hardware (or any part thereof) with any reconditioned product that D-Link reasonably determines is substantially equivalent (or superior) in all material respects to the defective Hardware. Repaired or replacement Hardware will be warranted for the remainder of the original Warranty Period from the date of original retail purchase. If a material defect is incapable of correction, or if D-Link determines in its sole discretion that it is not practical to repair or replace the defective Hardware, the price paid by the original purchaser for the defective Hardware will be refunded by D-Link upon return to D-Link of the defective Hardware. All Hardware (or part thereof) that is replaced by D-Link, or for which the purchase price is refunded, shall become the property of D-Link upon replacement or refund.

Limited Software Warranty: D-Link warrants that the software portion of the product ("Software") will substantially conform to D-Link's then current functional specifications for the Software, as set forth in the applicable documentation, from the date of original retail purchase of the Software for a period of ninety (90) days ("Warranty Period"), provided that the Software is properly installed on approved hardware and operated as contemplated in its documentation. D-Link further warrants that, during the Warranty Period, the magnetic media on which D-Link delivers the Software will be free of physical defects. D-Link's sole obligation shall be to replace the non-conforming Software (or defective media) with software that substantially conforms to D-Link's functional specifications for the Software or to refund at D-Link's sole discretion. Except as otherwise agreed by D-Link in writing, the replacement Software is provided only to the original licensee, and is subject to the terms and conditions of the license granted by D-Link for the Software. Software will be warranted for the remainder of the original Warranty Period from the date or original retail purchase. If a material non-conformance is incapable of correction, or if D-Link determines in its sole discretion that it is not practical to replace the nonconforming Software, the price paid by the original licensee for the non-conforming Software will be refunded by D-Link; provided that the non-conforming Software (and all copies thereof) is first returned to D-Link. The license granted respecting any Software for which a refund is given automatically terminates.

**Non-Applicability of Warranty:** The Limited Warranty provided hereunder for hardware and software of D-Link's products will not be applied to and does not cover any refurbished product and any product purchased through the inventory clearance or liquidation sale or other sales in which D-Link, the sellers, or the liquidators expressly disclaim their warranty obligation pertaining to the product and in that case, the product is being sold "As-Is" without any warranty whatsoever including, without limitation, the Limited Warranty as described herein, notwithstanding anything stated herein to the contrary.

**Submitting A Claim**: The customer shall return the product to the original purchase point based on its return policy. In case the return policy period has expired and the product is within warranty, the customer shall submit a claim to D-Link as outlined below:

The customer must submit with the product as part of the claim a written description of the Hardware defect or Software nonconformance in sufficient detail to allow D-Link to confirm the same.

- The original product owner must obtain a Return Material Authorization ("RMA") number from the Authorized D-Link Service Office and, if requested, provide written proof of purchase of the product (such as a copy of the dated purchase invoice for the product) before the warranty service is provided.
- After an RMA number is issued, the defective product must be packaged securely in the original or other suitable shipping package to ensure that it will not be damaged in transit, and the RMA number must be prominently marked on the outside of the package. Do not include any manuals or accessories in the shipping package. D-Link will only replace the defective portion of the Product and will not ship back any accessories.
- The customer is responsible for all in-bound shipping charges to D-Link. No Cash on Delivery ("COD") is allowed. Products sent COD will either be rejected by D-Link or become the property of D-Link. Products shall be fully insured by the customer and shipped to **D-Link Systems**, Inc., 53 Discovery Drive, Irvine, CA 92618. D-Link will not be held responsible for any packages that are lost in transit to D-Link. The repaired or replaced packages will be shipped to the customer via UPS Ground or any common carrier selected by D-Link, with shipping charges prepaid. Expedited shipping is available if shipping charges are prepaid by the customer and upon request.

D-Link may reject or return any product that is not packaged and shipped in strict compliance with the foregoing requirements, or for which an RMA number is not visible from the outside of the package. The product owner agrees to pay D-Link's reasonable handling and return shipping charges for any product that is not packaged and shipped in accordance with the foregoing requirements, or that is determined by D-Link not to be defective or non-conforming.

What Is Not Covered: This limited warranty provided by D-Link does not cover: Products, if in D-Link's judgment, have been subjected to abuse, accident, alteration, modification, tampering, negligence, misuse, faulty installation, lack of reasonable care, repair or service in any way that is not contemplated in the documentation for the product, or if the model or serial number has been altered, tampered with, defaced or removed; Initial installation, installation and removal of the product for repair, and shipping costs; Operational adjustments covered in the operating manual for the product, and normal maintenance; Damage that occurs in shipment, due to act of God, failures due to power surge, and cosmetic damage; Any hardware, software, firmware or other products or services provided by anyone other than D-Link; Products that have been purchased from inventory clearance or liquidation sales or other sales in which D-Link, the sellers, or the liquidators expressly disclaim their warranty obligation pertaining to the product. Repair by anyone other than D-Link or an Authorized D-Link Service Office will void this Warranty.

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**CE Mark Warning:** This is a Class B product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

**FCC Statement:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communication. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help.

Register online your D-Link product at http://support.dlink.com/register/