Lottomatica Remote machine management





EXECUTIVE SUMMARY

Customer Lottomatic

Industry Entertainment

Location Italy

Challenge Switching
Solution DES -3200

Results Lottomatica improved the

efficiency of all its VLT

Lottomatica is one of the main video lottery terminal (VLT) rooms in Italy. It needs to reliably cover an expansive territory with approximately 750 rooms. For this project, the company was faced with the challenge of connecting all its remote VLT machines with the central system, located at its central office.

Challenge

Lottomatica has been the national lottery and game brand for years, with many popular games and many betting stores throughout Italy. Key requirements were that they needed access solutions for their VLT (Video Lottery), with customizable switches that also offered the ability to be managed through our D-View Professional platform.

Solution

Following extensive research and discussion a decision was made which gave them the functionality and peace of mind that they required. Lottomatica purchased and installed our DES-3200 switches, together with our D-View network managemend software. By doing this they have the ability to remotely check the status of all its VLTs, instantly identifying when a machine is not working properly and needs attention. An additional benefit is that they also able to monitor the earnings of each terminal.

Result

Giving Lottomatica the ability to remotely check the status of all its VLTs and monitor the earnings of each terminal, enables Lottomatica to improve the efficiency of all its VLT rooms and increase profitability.

Products & Services

More than 3,500 DES-3200

