

About this product:

The D-Link Wireless Switch Access Point is part of a comprehensive wireless network solution. The device works in conjunction with a Wireless Switch and provides the following capabilities:

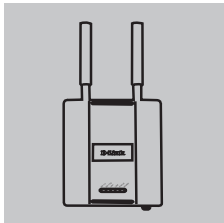
- IEEE 802.11b/g (DWL-3500AP) or IEEE 802.11a/b/g (DWL-8500AP) operation as a wireless access point
- Compatible with IEEE 802.3af Power Over Ethernet (PoE)
- Must work with D-Link DWS-3024/3026 Wireless Switch, and all configuration, management and firmware upgrade must be done on the Wireless Switch.

System Requirements:

Minimum System Requirements:

- CD-ROM Drive
- Computers with Windows, Macintosh, or Linux-based operating systems
- Installed Ethernet Adapter Internet Explorer version 6.0 or Netscape Navigator version 7.0 and above.

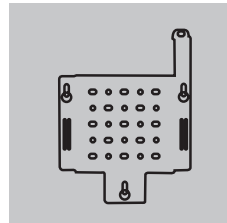
Package Contents



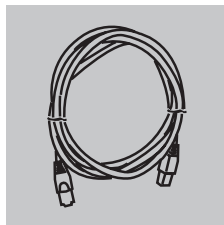
DWL-3500AP/8500AP
Wireless Switch Access Point



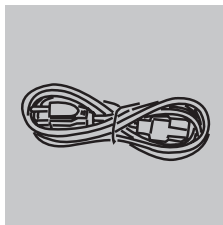
Power over Ethernet base
unit



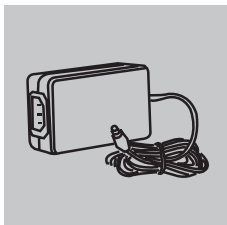
Mounting Plate



Ethernet Cable
(CAT5 UTP/Straight Through)



Power Cord



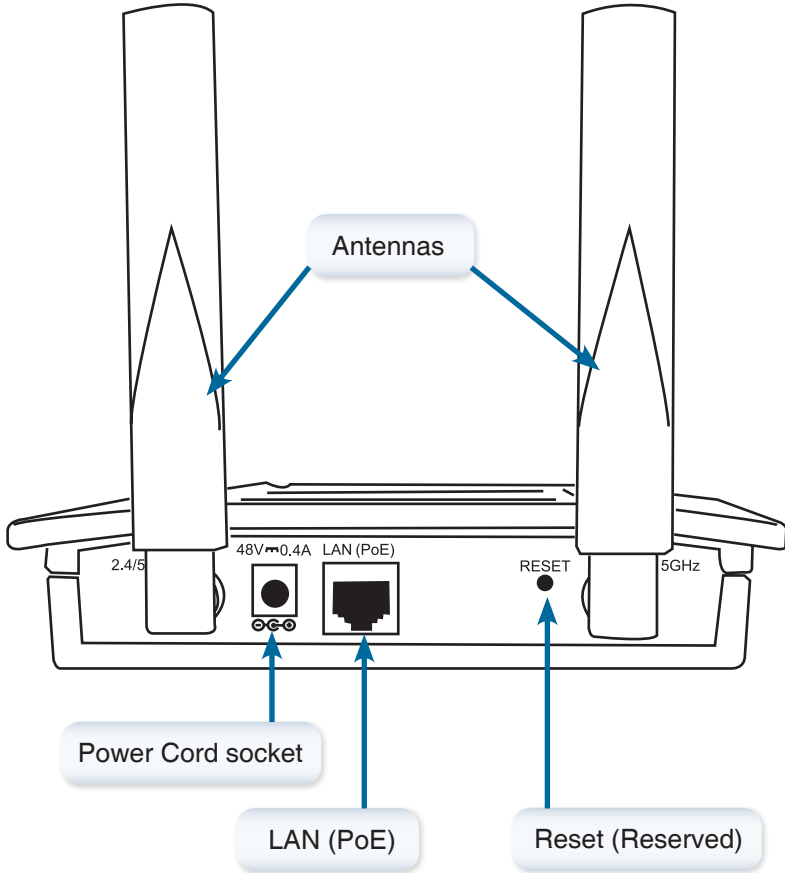
Power Adapter-DC 48V, 0.4A



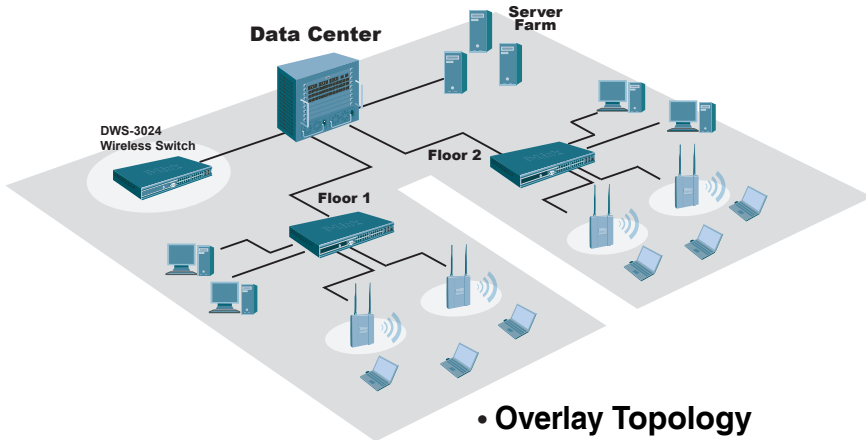
Using a power supply with
a different voltage rating will
damage and void the warranty of
this product.

If any of the above items are missing, please contact your reseller.

Installing the Hardware

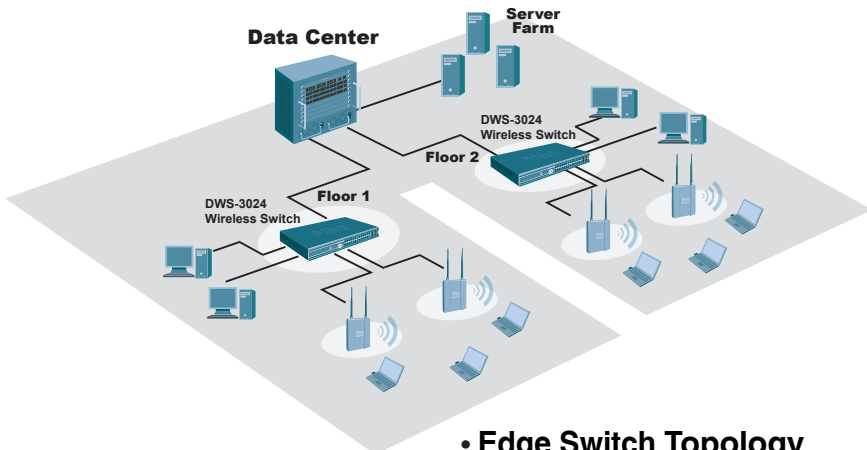


D-Link Unified Access System Deployment



- **Overlay Topology**

Deploy into the existing infrastructure without affecting the wired network. The AP can be indirectly connected to D-Link wireless switch.

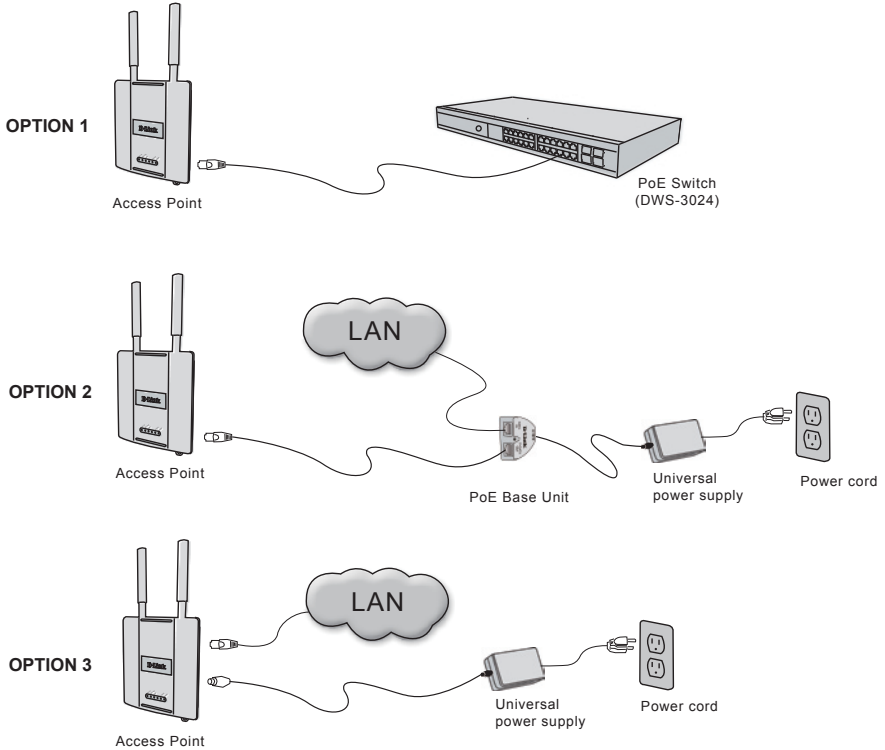


- **Edge Switch Topology**

Deploy at the network edge for maximum scalability. The AP can be directly connected to and powered by D-Link wireless switch.

Connecting the Ethernet and Power Cables

The access point receives power through the Ethernet cable or an external power adapter. And also, this product intended only for installation in Environment A as defined in IEEE 802.3af, Power over Ethernet (PoE).



The access point power options:

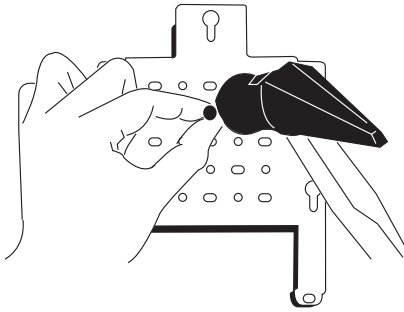
Option 1: Connect with a D-Link DWS-3024/3026 wireless switch or other 802.3af PoE compliant switch.

Option 2: Use the PoE Base Unit to connect to a switch that lacks PoE capabilities.

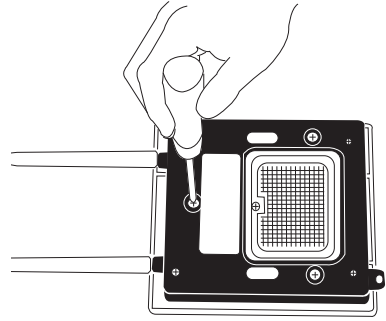
Option 3: Connect to available power using the included power adapter .

Note: This product and all interconnected equipment must be installed indoors, including all associated LAN connections.

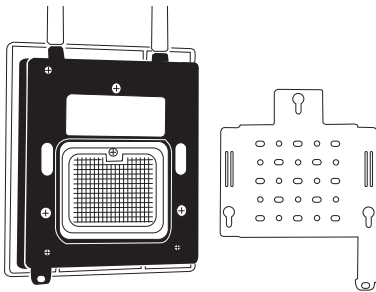
Physical Installation for Your Access Point:(optional)



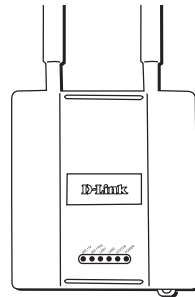
Step 1: Mount the bracket on the appropriate position on the wall.



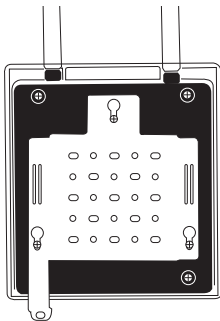
Step 2: Install the screws on the back of the access point.



Step 3: Mount the AP to the bracket on the wall.



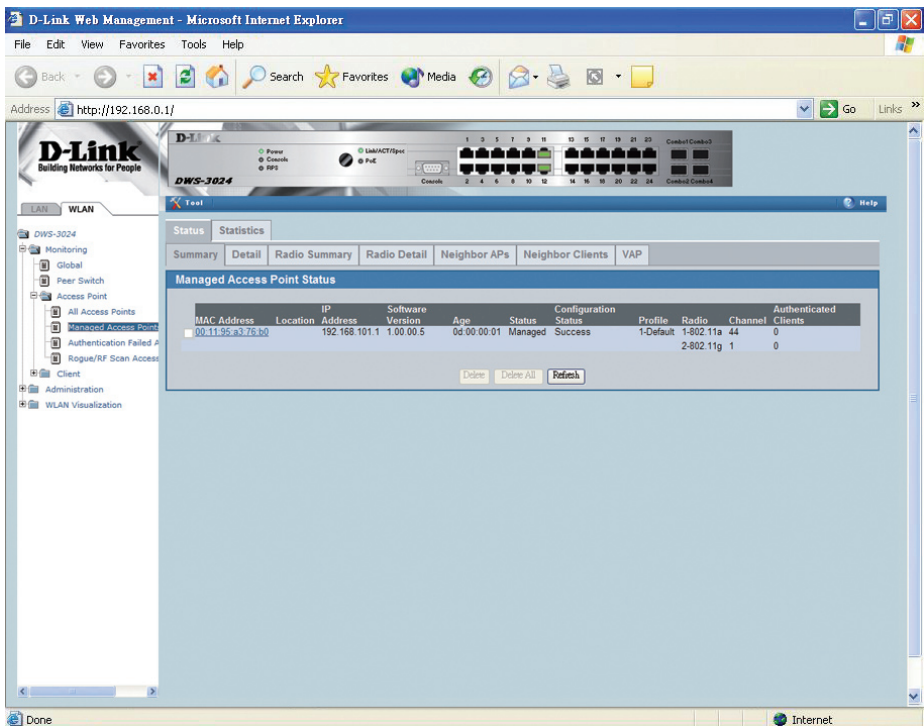
Step 4: A mounted AP should look like this (front view).



(Back view)

Setup as a Managed AP:

- After correctly connecting the Ethernet cable and power, you need to login to the D-Link wireless switch web GUI to recognize and activate the Access Point (AP).
- Follow the steps under "Basic Setup" in the web GUI to allow for discovery and management of the AP.
- For details, please refer to the DWS-3000 Series User Manual.



Technical Support

D-Link's website contains the latest user documentation and software updates for D-Link products.

U.S. and Canadian customers can contact D-Link Technical Support through our website or by phone.

United States

Telephone

(877) 354-6555

World Wide Web

<http://support.dlink.com>

Canada

Telephone

(877) 354-6560

World Wide Web

<http://support.dlink.com>



Technical Support

You can find software updates and user documentation on the D-Link website.

Tech Support for customers in

Australia:

Tel: 1300-766-868
24/7(24Hrs, 7days a week) technical support
<http://www.dlink.com.au>
e-mail: support@dlink.com.au

India:

Tel: 1800-222-002
9.00 AM to 9.00 PM. All days
<http://www.dlink.co.in/support/productsupport.aspx>

Indonesia, Malaysia, Singapore and Thailand:

Tel: +62-21-5731610 (Indonesia)
Tel: 1800-882-880 (Malaysia)
Tel: +65 6501 4200 (Singapore)
Tel: +66-2-719-8978/9 (Thailand)
24/7, for English Support Only
<http://www.dlink.com.sg/support/>
e-mail: support@dlink.com.sg

Korea:

Tel: +82-2-2028-1815
Monday to Friday 9:00am to 6:00pm
<http://www.d-link.co.kr>
e-mail: arthur@d-link.co.kr

New Zealand:

Tel: 0800-900-900
24/7(24Hrs, 7days a week) technical support
<http://www.dlink.co.nz>
e-mail: support@dlink.co.nz

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Technical Support

You can find software updates and user documentation on the D-Link website.

Tech Support for customers in

Egypt:

Tel: +202-2919035 or +202-2919047
Sunday to Thursday 9:00am to 5:00pm
<http://support.dlink-me.com>
Email: support.eg@dlink-me.com

Iran:

Te: +98-21-88880918,19
Saturday to Thursday 9:00am to 5:00pm
<http://support.dlink-me.com>
Email : support.ir@dlink-me.com & support@dlink.ir

Israel:

Magshimim 20 St., Matalon center,
Petach Tikva, Israel 49348
Consumer support line: 03-9212886
Business support line: 03-9212608

Pakistan:

Tel: +92-21-4548158 or +92-21-4548310
Monday to Friday 10:00am to 6:00pm
<http://support.dlink-me.com>
E-mail: zkashif@dlink-me.com

South Africa and Sub Sahara Region:

Tel: +27-12-665-2165
08600 DLINK (for South Africa only)
Monday to Friday 8:30am to 9:00pm South Africa Time
<http://www.d-link.co.za>

Turkey:

Tel: +90-212-2895659
Monday to Friday 9:00am to 6:00pm
<http://www.dlink.com.tr>
e-mail: turkiye@dlink-me.com
e-mail: support@d-link.co.za

U.A.E and North Africa:

Tel: +971-4-4278127 (U.A.E)
Sunday to Thursday 9.00AM to 6.00PM GMT+4
Web: <http://www.dlink-me.com>
E-mail: support.me@dlink-me.com

Saudi ARABIA (KSA):

Telephone : +966 01 217 0008
Facsimile : +966 01 217 0009
e-mail: Support.sa@dlink-me.com
Saturday to Wednesday 9.30AM to 6.30PM
Thursdays 9.30AM to 2.00 PM

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Техническая поддержка

Обновления программного обеспечения и документация доступны на Интернет-сайте D-Link.

D-Link предоставляет бесплатную поддержку для клиентов в течение гарантийного срока.

Клиенты могут обратиться в группу технической поддержки D-Link по телефону или через Интернет.

Техническая поддержка D-Link:

+7(495) 744-00-99

Техническая поддержка через Интернет

<http://www.dlink.ru>

e-mail: support@dlink.ru

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SOPORTE TÉCNICO

Usted puede encontrar actualizaciones de softwares o firmwares y documentación para usuarios a través de nuestro sitio www.dlinkla.com

SOPORTE TÉCNICO PARA USUARIOS EN LATINO AMERICA

Soporte técnico a través de los siguientes teléfonos de D-Link

PAIS	NUMERO	HORARIO
Argentina	0800 - 12235465	Lunes a Viernes 08:00am a 21:00pm
Chile	800 - 835465 ó (02) 5941520	Lunes a Viernes 08:00am a 21:00pm
Colombia	01800 - 9525465	Lunes a Viernes 06:00am a 19:00pm
Costa Rica	0800 - 0521478	Lunes a Viernes 05:00am a 18:00pm
Ecuador	1800 - 035465	Lunes a Viernes 06:00am a 19:00pm
El Salvador	800 - 6335	Lunes a Viernes 05:00am a 18:00pm
Guatemala	1800 - 8350255	Lunes a Viernes 05:00am a 18:00pm
México	01800 - 1233201	Lunes a Viernes 06:00am a 19:00pm
Panamá	011 008000525465	Lunes a Viernes 05:00am a 18:00pm
Perú	0800 - 00968	Lunes a Viernes 06:00am a 19:00pm
República Dominicana	18887515478	Lunes a Viernes 05:00am a 18:00pm
Venezuela	0800 - 1005767	Lunes a Viernes 06:30am a 19:30pm

Soporte Técnico de D-Link a través de Internet

www.dlinkla.com

e-mail: soporte@dlinkla.com & consultas@dlinkla.com

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Suporte Técnico

Você pode encontrar atualizações de software e documentação de usuário no site da D-Link Brasil.

A D-Link fornece suporte técnico gratuito para clientes no Brasil durante o período de vigência da garantia deste produto.

Suporte Técnico para clientes no Brasil:

Horários de atendimento:

Segunda à Sexta-feira, das 8:00h às 21:00h,
Sábado, das 8:00h às 20:00h

Website para suporte: www.dlink.com.br/suporte

e-mail: suporte@dlink.com.br

Telefones para contato:

Clientes de São Paulo: 2185-9301
Clientes das demais regiões: 0800 70-24-104

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D-Link 友訊科技 台灣分公司 技術支援資訊

如果您還有任何本使用手冊無法協助您解決的產品相關問題，台灣地區用戶可以透過我們的網站、電子郵件或電話等方式與D-Link台灣地區技術支援工程師聯絡。

D-Link 免付費技術諮詢專線

0800-002-615

服務時間：週一至週五，早上8:30到晚上9:00

(不含周六、日及國定假日)

網 站：<http://www.dlink.com.tw>

電子郵件：dssqa_service@dlink.com.tw

如果您是台灣地區以外的用戶，請參考D-Link網站，全球各地分公司的聯絡資訊以取得相關支援服務。

產品保固期限、台灣區維修據點查詢，請參考以下網頁說明：

<http://www.dlink.com.tw>

產品維修：

使用者可直接送至全省聯強直營維修站或請洽您的原購買經銷商。

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Dukungan Teknis

Update perangkat lunak dan dokumentasi pengguna dapat diperoleh pada situs web D-Link.

Dukungan Teknis untuk pelanggan:

Dukungan Teknis D-Link melalui telepon:

Tel: +62-21-5731610

Dukungan Teknis D-Link melalui Internet:

Email : support@dlink.co.id

Website : <http://support.dlink.co.id>

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Technical Support

この度は弊社製品をお買い上げいただき、誠にありがとうございます。

下記弊社Webサイトからユーザ登録及び新製品登録を行っていただくと、ダウンロードサービスにてサポート情報、ファームウェア、ユーザマニュアルをダウンロードすることができます。

ディーリンクジャパン Webサイト

URL:<http://www.dlink-jp.com>

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Technical Support

United Kingdom (Mon-Fri)

Home Wireless/Broadband 0871 873 3000 (9.00am–06.00pm, Sat 10.00am–02.00pm)
Managed, Smart, & Wireless Switches, or Firewalls 0871 873 0909 (09.00am – 05.30pm)
(BT 10ppm, other carriers may vary.)

Ireland (Mon-Fri)

All Products 1890 886 899 (09.00am–06.00pm, Sat 10.00am–02.00pm)
€0.05ppm peak, €0.045ppm off peak Times

Internet

<http://www.dlink.co.uk>

<ftp://ftp.dlink.co.uk>

Technische Unterstützung

Deutschland:

Web: <http://www.dlink.de>
E-Mail: support@dlink.de
Telefon: +49(0)1805 2787 0,14 € pro Minute
Zeiten: Mo. –Fr. 09:00 – 17:30 Uhr

Österreich:

Web: <http://www.dlink.at>
E-Mail: support@dlink.at
Telefon: +43(0)820 480084 0,116 € pro Minute
Zeiten: Mo. –Fr. 09:00 – 17:30 Uhr

Schweiz:

Web: <http://www.dlink.ch>
E-Mail: support@dlink.ch
Telefon: +41(0)848 331100 0,08 CHF pro Minute
Zeiten: Mo. –Fr. 09:00 – 17:30 Uhr

* Gebühren aus Mobilnetzen und von anderen Providern können abweichen.

Assistance technique

Assistance technique D-Link par téléphone : 0 820 0803 03
0,12 €/min la minute : Lundi – Vendredi de 9h à 13h et de 14h à 19h
Samedi 9h à 13h et de 14h à 16h
Assistance technique D-Link sur internet :
<http://www.dlink.fr>

Asistencia Técnica

Asistencia Técnica Telefónica de D-Link: +34 902 30 45 45
0,067 €/min
De Lunes a Viernes de 9:00 a 14:00 y de 15:00 a 18:00
<http://www.dlink.es>

Supporto tecnico

Supporto Tecnico dal lunedì al venerdì dalle ore 9.00 alle ore 19.00 con orario
continuato
Telefono: 199400057
URL : <http://www.dlink.it/support>

Technical Support

Tech Support for customers within the Netherlands:

0900 501 2007 / www.dlink.nl / €0.15ppm anytime.

Tech Support for customers within Belgium:

070 66 06 40 / www.dlink.be / €0.175ppm peak, €0.0875ppm off peak

Tech Support for customers within Luxembourg:

+32 70 66 06 40 / www.dlink.be

Pomoc techniczna

Telefoniczna pomoc techniczna firmy D-Link: 0 801 022 021

Pomoc techniczna firmy D-Link świadczona przez Internet:

URL: <http://www.dlink.pl>

e-mail: serwis@dlink.pl

Technická podpora

Web: <http://www.dlink.cz/support/>

E-mail: support@dlink.cz

Telefon: 225 281 553

Telefonická podpora je v provozu: PO- PÁ od 09.00 do 17.00

Land Line 1,78 CZK/min - Mobile 5.40 CZK/min

Technikai Támogatás

Tel. : 06 1 461-3001

Fax : 06 1 461-3004

Land Line 14,99 HUF/min - Mobile 49.99,HUF/min

email : support@dlink.hu

URL : <http://www.dlink.hu>

Teknisk Support

D-Link Teknisk telefon Support: 820 00 755

(Hverdager 08:00-20:00)

D-Link Teknisk Support over Internett: <http://www.dlink.no>

Teknisk Support

D-Link teknisk support over telefonen: Tlf. 7026 9040

Åbningstider: kl. 08:00 – 20:00

D-Link teknisk support på Internettet: <http://www.dlink.dk>

Teknistä tukea asiakkaille Suomessa:

Arkisin klo. 9 - 21

numerosta : **06001 5557**

Internetin kautta : <http://www.dlink.fi>

Teknisk Support

D-Link Teknisk Support via telefon: 0900-100 77 00

Vardagar 08.00-20.00

D-Link Teknisk Support via Internet: <http://www.dlink.se>

Assistência Técnica

Assistência Técnica da D-Link na Internet:

<http://www.dlink.pt>

e-mail: soporte@dlink.es

Τεχνική Υποστήριξη

D-Link Hellas Support Center

Κεφαλληνίας 64, 11251 Αθήνα,

Τηλ: 210 86 11 114 (Δευτέρα- Παρασκευή 09:00-17:00)

Φαξ: 210 8611114

<http://www.dlink.gr/support>

Tehnička podrška

Hvala vam na odabiru D-Link proizvoda. Za dodatne informacije, podršku i upute za korištenje uređaja, molimo vas da posjetite D-Link internetsku stranicu na www.dlink.eu
www.dlink.biz/hr

Tehnična podpora

Zahvaljujemo se vam, ker ste izbrali D-Link proizvod. Za vse nadaljnje informacije, podporo ter navodila za uporabo prosimo obiščite D-Link – ovo spletno stran www.dlink.eu
www.dlink.biz/sl

Support tehnica

Vă mulțumim pentru alegerea produselor D-Link. Pentru mai multe informații, suport și manuale ale produselor vă rugăm să vizitați site-ul D-Link www.dlink.eu
www.dlink.ro