

## DSL-G604T - problem sending emails when using Virgin.net ISP

There has been a problem identified with the DSL-G604T ADSL router where the user's ISP is Virgin.net. The problem is that users are unable to send emails through the Virgin.net ISP email server however there is no problem when receiving emails from the Virgin ISP mail server.

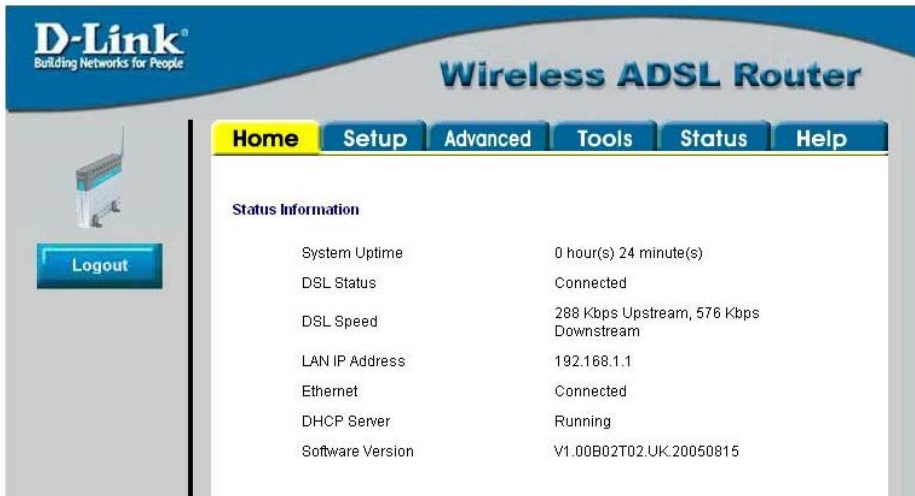
### Workaround:

To resolve this problem, follow the steps below to change the MTU and the MRU value of the DSL-G604T

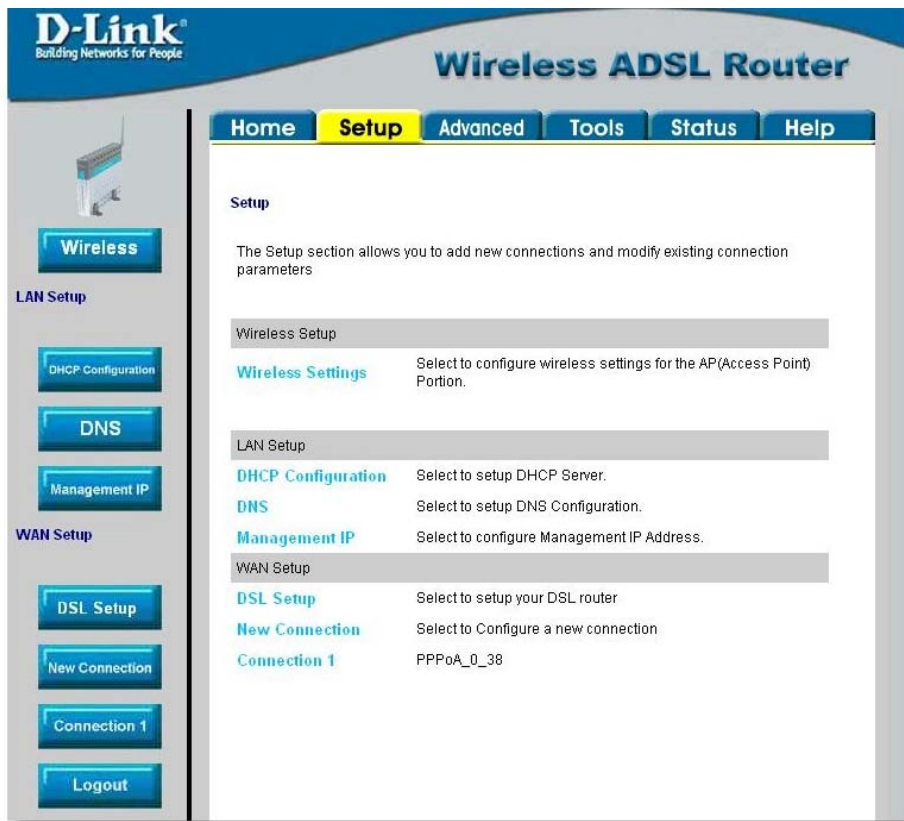
1. Open up a browser and type the default IP address of the DSL-G604T (default is 192.168.1.1). Press **Enter**.



2. Click on **Setup** at the top.



- Click on the **Connection 1** button on the left side.



- Configure the following options:
  - MTU** – change the default value to **1200**.
  - MRU** – change the default value to **1200**.



5. Click on the **Apply** button at the bottom of the screen to apply the changes.
6. Click on **Tools** button at the top and then click on **System Commands** button on the left hand side.

The screenshot shows the D-Link Wireless ADSL Router configuration interface. The top navigation bar includes Home, Setup, Advanced, Tools (highlighted), Status, and Help. The left sidebar contains buttons for System Commands, Remote Log, Time, User Management, Update Gateway, Ping Test, OAM Test, and Logout. The main content area is titled 'Tools' and contains a list of system actions:

System Commands	Description
System Commands	Select to Save the current configuration, Restart the gateway and Restore to factory defaults.
Remote Log	Select to setup Remote Log Information.
Time	Set the system time.
User Management	Select to configure User name and password.
Update Gateway	Select to upgrade the Gateway Firmware.
Ping Test	Select to run a Ping Test.
OAM Test	Select to Check whether the router with a specific Connection is properly connected to the Network.

7. Click on the **Save All** button to permanently save the current configuration.

The screenshot shows the D-Link Wireless ADSL Router configuration interface, specifically the 'System Commands' section. The top navigation bar and left sidebar are the same as in the previous screenshot. The main content area is titled 'System Commands' and contains a list of system actions:

System Commands	Description
Save All	Press this button in order to permanently save the current configuration of the Gateway. If you do re-start the system without saving your configuration, the Gateway will revert back to the previously saved configuration.
Restart	Use this button to re-start the system. If you have not saved your configurations, the Gateway will revert back to the previously saved configuration upon re-starting. NOTE: Connectivity to the unit will be lost. You can reconnect after the unit reboots.
Restart AP	Use this button to restart the Wireless Access Point. It is important to Restart Access Point any time you change your Wireless settings.
Restore	Use this button to restore factory default configuration. NOTE: Connectivity to the unit will be lost. You can reconnect after the unit reboots.